

JPMorgan Chase in September confirmed that it was the victim of a cyber-attack that compromised customer information. Here's an overview of what we know so far and what questions remain unanswered.

# TOTAL IMPACTED

**76 MILLION**  HOUSEHOLDS

**7 MILLION**  SMALL BUSINESSES

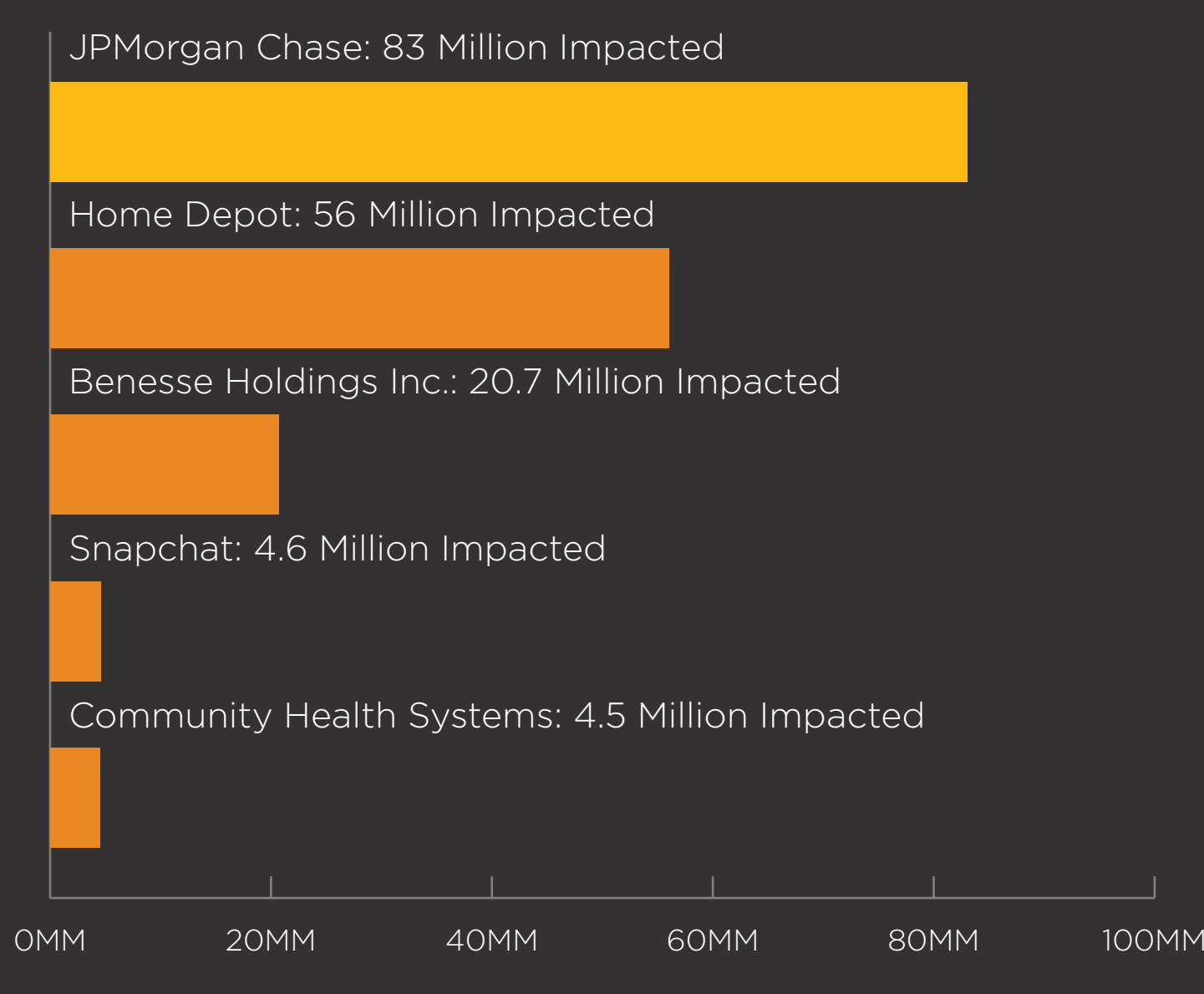
**Information Compromised:**

Names, addresses, phone numbers, e-mail addresses

**Bank Units Affected:**

Chase.com, JPMorganOnline, Chase Mobile and JPMorgan Mobile

The breach is massive when compared to other recent breaches this year:



## Economic Sanctions Not a Factor:

The investigation still has not determined who was behind the attacks, but Western economic sanctions against Russia do not appear to have been a factor, according to an FBI spokesperson.

## THESE QUESTIONS REMAIN:

Besides JPMorgan Chase, were other financial institutions hit by the same group of hackers?

Where are the hackers from? What is their motive?

Is a nation-state behind the attack?

How did the compromise occur?

Where were the gaps in JPMorgan Chase's security that allowed the attack to occur?

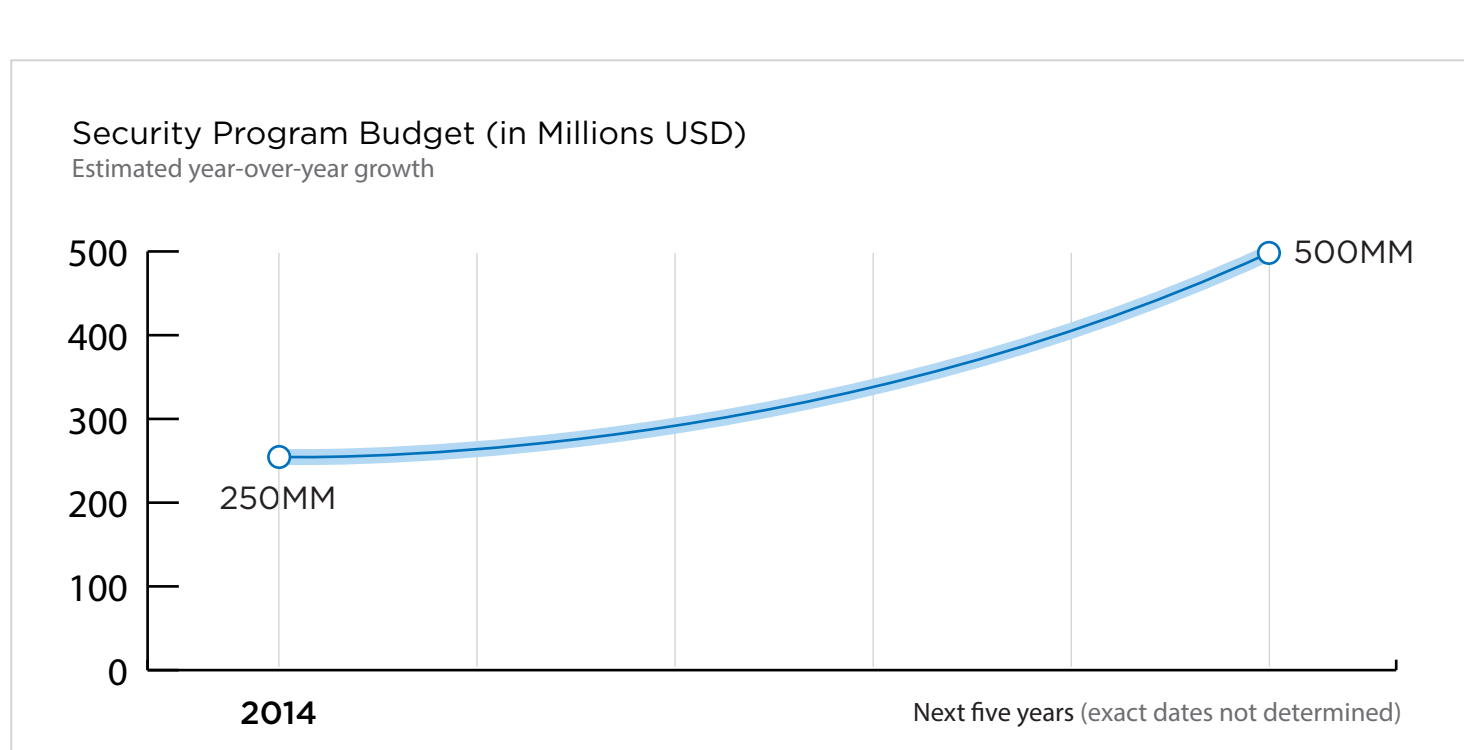
## JPMorganChase's Security Program

**JPMorgan Chase continues to ramp up its security program:**

By end of 2014:

More than \$250 million will be spent annually on cybersecurity.

Some 1,000 are people focused on the initiative.



Over the next 5 years:

Security budget is set to double to \$500 million, says JPMorgan Chase CEO Jamie Dimon

*"This all has very grave economic consequences."*

*-Avivah Litan, Gartner*

View this infographic online

<http://www.bankinfosecurity.com/chase-breach-what-we-know-so-far-a-7521>

**Sources**

JPMorgan Chase, FBI