

ANNOUNCEMENT FROM MEMORIAL HEALTH SERVICES

Contact: Rhoda Weiss
562/335-4093

Long Beach Memorial Medical Center announced it notified 2,800 patients who may have been impacted by a breach of privacy by an employee working at the facility. The information was accessed on patients seen between September 2012 and June 2013.

Patients affected have been notified in writing, given a toll-free telephone number to address questions or concerns and offered one year of free credit monitoring services. In addition, an informational toll-free number has been created to answer questions about this incident. Patients with questions regarding this incident can call 877-283-6545.

At this time, there is no reason to believe the information was used in a malicious manner or one that would impact quality of patient care. The information accessed included the name, date of birth, home address, phone number, account number and admit reason.

Long Beach Memorial Medical Center takes this incident very seriously and has reviewed computer security procedures and determined that network security was not breached. Long Beach Memorial Medical Center will continue to thoroughly review and strengthen its procedures to ensure it maintains the highest level of patient privacy possible and take all necessary steps to safeguard personal information.

This press release is in accordance with the Health Information Technology for Economic and Clinical Health (HITECH) Act. Memorial Health Services has notified the California Department of Health and the Department of Health and Human Services (HHS).