ORACLE

April 4, 2025

Dear Oracle Customer:

Oracle would like to state unequivocally that the Oracle Cloud—also known as Oracle Cloud Infrastructure or OCI—has NOT experienced a security breach. No OCI customer environment has been penetrated. No OCI customer data has been viewed or stolen. No OCI service has been interrupted or compromised in any way.

A hacker did access and publish user names from two obsolete servers that were never a part of OCI. The hacker did not expose usable passwords because the passwords on those two servers were either encrypted and/or hashed. Therefore the hacker was not able to access any customer environments or customer data.

If you have questions about this notice, please contact Oracle Support or your Oracle Account Manager.

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