IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF GEORGIA

| DAVID ORR, HENRY CHAMBERLAIN, ANGELA MICKEL, and JENNIFER GRADY, individually and on behalf of all others similarly situated, |)) Case No.: 1:17-cv-01622-MLB) |
|--|-----------------------------------|
| Plaintiffs, |) |
| | |
| V. |) |
| INTERCONTINENTAL HOTELS |) |
| GROUP, PLC, INTER-CONTINENTAL |) |
| HOTELS CORPORATION, and |) |
| INTERCONTINENTAL HOTELS |) |
| GROUP RESOURCES, INC., |) |
| |) |
| Defendants. |) |

PLAINTIFFS' MOTION FOR FINAL APPROVAL OF CLASS ACTION SETTLEMENT AGREEMENT

Plaintiffs David Orr, Henry Chamberlain, Angela Mickel, and Jennifer Grady ("Representative Plaintiffs"), individually and on behalf of the Settlement Class, by and through Lead Class Counsel, respectfully move this Honorable Court for entry of an Order: (i) finding the Settlement Agreement, ECF 70-2 (the "Settlement"), to be fair, reasonable, and adequate, and granting final approval of the Settlement; and (ii) certifying the Settlement Class for settlement purposes only.¹

¹ The definitions in the Settlement are incorporated herein by reference.

Dated: August 21, 2020 Respectfully submitted,

David Orr, Henry Chamberlain, Angela Mickel, and Jennifer Grady, individually and on behalf of all others similarly situated,

/s/ David J. Worley

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RULE 7.1(D) CERTIFICATE

The undersigned counsel certifies that this document has been prepared with Times New Roman 14-point font in accordance with Local Rule 5.1(C).

Dated: August 21, 2020

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CERTIFICATE OF SERVICE

I hereby certify that I caused a true and correct copy of the foregoing to be served on all counsel of record via the Court's ECF filing system.

Dated: August 21, 2020

/s/ David J. Worley
David J. Worley

IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF GEORGIA

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| GROUP RESOURCES, INC., |) |
| |) |
| Defendants. |) |

PLAINTIFFS' MEMORANDUM OF LAW
IN SUPPORT OF MOTION FOR FINAL
APPROVAL OF CLASS ACTION SETTLEMENT AGREEMENT

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I. <u>INTRODUCTION</u>

Plaintiffs David Orr, Henry Chamberlain, Angela Mickel, and Jennifer Grady ("Representative Plaintiffs")¹ respectfully submit this memorandum of law in support of their Motion for Final Approval of Class Action Settlement Agreement.

After hard-fought litigation and months of negotiations, the Settling Parties reached a class action settlement agreement ("Settlement") with IHG. The Settlement provides that IHG shall pay up to \$1,550,000 in the aggregate to reimburse Settlement Class Members (i) up to \$250 per claimant for certain claimed and documented expenses (including lost time) the Data Security Incidents contributed to being incurred, and (ii) up to \$3,500 per claimant for unreimbursed losses due to fraudulent activity or unauthorized charges more likely than not caused by the Data Security Incidents. On May 18, 2020, after briefing and due consideration, the Court granted preliminary approval of the Settlement and directed that notice be provided to the Settlement Class in accordance with the Notice Program. See Order Granting Preliminary Approval of Class Action Settlement Agreement, Directing Notice to the Settlement Class, and Scheduling Final Fairness Hearing, ECF 72 ("Preliminary Approval Order").

¹ The definitions in the Settlement are incorporated herein by reference.

The Court-approved Notice Program has been extremely effective. The Settlement Administrator, Heffler Claims Group LLC ("Heffler") estimates that Notice reached 87% of Settlement Class Members an average of 3.5 times through a combination of direct and publication notice.

Settlement Class Members' reaction to the Settlement has been overwhelmingly positive. Out of a Settlement Class estimated to include more than two million members, only one objection was filed and twenty-seven individuals requested to be excluded from the Settlement Class.

As shown herein, an analysis of the factors outlined by Rule 23(e) of the Federal Rules of Civil Procedure demonstrates the Settlement is fair, reasonable, and adequate. Respectfully, the Court should grant final approval of the Settlement.

II. FACTUAL BACKGROUND

On May 5, 2017, Plaintiff David Orr instituted a civil action on behalf of a class of similarly situated persons against Inter-Continental Hotels Corporation and InterContinental Hotels Group Resources, Inc. alleging that as a result of Defendants' security failures, he and the other proposed class members had their payment card information stolen by cybercriminals and incurred damages. On July 10, 2017, Inter-Continental Hotels Corporation and InterContinental Hotels Group Resources, Inc., filed a motion to dismiss Orr's complaint for failure to state a claim.

On July 14, 2017, Plaintiffs David Orr and Henry Chamberlain filed their amended complaint. On August 4, 2017, Plaintiffs David Orr, Henry Chamberlain, Angela Mickel, and Jennifer Grady filed their Second Amended Complaint.

On September 8, 2017, Inter-Continental Hotels Corporation and InterContinental Hotels Group Resources, Inc., moved to dismiss the Second Amended Complaint for failure to state a claim. The motion was fully briefed and pending when the Settling Parties commenced settlement efforts ultimately culminating in the Settlement.

III. SUMMARY OF THE SETTLEMENT

A. The Settlement Class

In granting preliminary approval of the Settlement, the Court concluded that the following Settlement Class was likely to be certified for settlement purposes only at the Final Fairness Hearing:

All persons who reside in the United States and used their credit or debit card at the front desk of an IHG-Branded Hotel location, or used their credit or debit card at a restaurant or bar on an IHG-managed hotel or property, as set forth at the locations and in the time periods identified in Exhibit I to [the Settlement].

Preliminary Approval Order ¶ 3; see also SA ¶¶ 1.20, 2.7. The following Persons are specifically excluded from the Settlement Class: (a) individuals who are or were during the Data Security Incidents officers or directors of IHG; (b) any justice, judge,

magistrate judge, or law clerk of this Court, the United States Court of Appeals for the Eleventh Circuit, and the Supreme Court of the United States. Preliminary Approval Order ¶ 3; see also SA ¶ 1.20.

B. Settlement Benefits

The Settlement provides the following benefits:

1. Reimbursement of Certain Expenses and Losses Due to Fraudulent or Unauthorized Charges

The Settlement provides that IHG shall pay up to \$1,550,000 in the aggregate to reimburse Settlement Class Members for certain expenses and fraudulent or unreimbursed charges connected to the Data Security Incidents. SA ¶¶ 1.2, 2.1-2.3. In the event the value of approved claims in the aggregate exceeds \$1,550,000, each individual approved claim shall be reduced in a pro rata amount so that the aggregate claims reimbursement is exactly \$1,550,000. SA ¶ 2.3. Settlement Class Members may submit claims to receive reimbursement of both out-of-pocket expenses and losses incurred due to fraudulent and unauthorized charges. SA ¶ 2.2(c).

Expense Reimbursement Claims. Settlement Class Members providing the requisite documentation shall be entitled to claim and receive up to \$250 as reimbursement for the following categories of expenses the Data Security Incidents contributed to being incurred: (i) charges related to unavailability of funds and unreimbursed card replacement, card reissuance, overdraft, over-the-limit, and late

fees; (ii) long-distance telephone charges, cellular phone minutes (if charged by the minute), Internet usage charges (if charged by the minute or amount of data usage), and text messages (if charged by the message) as a result of the Data Security Incidents; (iii) postage and shipping charges; (iv) interest on payday loans due to card cancelation or over-the-limit situations; (v) amounts paid for credit reports or for obtaining and removing credit freezes and financial account freezes; (vi) up to \$75 in credit monitoring costs purchased and paid for at any time between August 1, 2016, through and including the Claims Deadline and any extensions thereof; (vii) reimbursement for lost time up to 4 hours at \$20.00/hour for time spent dealing with replacement card issues, updating automatic payments associations, contesting fraudulent charges, and otherwise dealing with the Data Security Incidents. SA ¶ 2.1.

Fraudulent and Unauthorized Charge Claims. Settlement Class Members providing the requisite documentation shall be entitled to claim and receive up to \$3,500 as reimbursement of actual unreimbursed losses due to fraudulent activity or unauthorized charges more likely than not caused by the Data Security Incidents. SA ¶ 2.2. If the amount claimed exceeds \$200, the Settlement Administrator may in its discretion require the claimant to include information regarding the number of other data security incidents the claimant was subjected to for the same credit or debit card

used in the Data Security Incidents and any recoveries or payments received from those breaches. SA \P 2.2.

The claims deadline is September 12, 2020. To receive the benefits of the Settlement, Settlement Class Members need only log onto the Settlement website, complete the Claim Form, and submit the Claim Form and requisite documentation via the Settlement website or by mailing the materials to the Settlement Administrator.

2. Costs of Notice and Settlement Administration

The costs of providing Notice of the Settlement to the Settlement Class and the costs of Settlement administration shall be paid by IHG. SA ¶ 2.6

3. Attorneys' Fees, Costs, and Expenses, and Representative Plaintiff Service Awards

Pursuant to the Settlement and subject to Court approval, IHG agreed not to oppose Representative Plaintiffs' request for payment of attorneys' fees, costs, and expenses in the amount of \$550,000 and Representative Plaintiff service awards in the amount of \$1,500 for each Representative Plaintiff. SA ¶¶ 7.2, 7.3. All awards of attorneys' fees, costs, and expenses, and Representative Plaintiff service awards shall be paid by IHG per the terms of the Settlement. SA ¶ 7.1. The Settling Parties did not discuss attorneys' fees, costs, and expenses, or Representative Plaintiff service awards until after all the substantive elements of the Settlement were agreed

to, aside from the fact that they would be the responsibility of IHG. SA \P 7.1. The amounts of any award of attorneys' fees, costs, and expenses and Representative Plaintiff service awards are intended to be considered by the Court separately from the Court's consideration of the fairness, reasonableness, and adequacy of the Settlement. SA \P 7.6.

On July 22, 2020, Representative Plaintiffs filed their Motion for Award of Attorneys' Fees, Reimbursement of Costs and Expenses, and Representative Plaintiff Service Awards ("Fee Motion"). ECF 75. Representative Plaintiffs' Fee Motion was uploaded to the Settlement website the same day.

C. The Court-Approved Notice Plan Was Substantial and Effective

Where a class has been certified under Fed. R. Civ. P. 23(b)(3), "the [C]ourt must direct to class members the best notice that is practicable under the circumstances." Fed. R. Civ. P. 23(c)(2)(B). Notice serves to "afford members of the class due process which, in the context of the Rule 23(b)(3) class action, guarantees them the opportunity to be excluded from the class action and not be bound by any subsequent judgment." *Peters v. Nat'l R.R. Passenger Corp.*, 966 F.2d 1483, 1486 (D.C. Cir. 1992) (citing *Eisen v. Carlisle & Jacquelin*, 417 U.S. 156, 173–74 (1974)). "[D]ue process requires reasonable effort to inform affected class members

through individual notice, not receipt of individual notice." *Rannis v. Recchia*, 380 F. App'x 646, 650 (9th Cir. 2010).

Here, the Court-approved Notice Program was extremely effective. The Notice Program was implemented by Heffler, an experienced class action notice provider. As explained in detail in the Declaration of Jeanne C. Finegan ("Finegan Decl."), attached hereto as Exhibit A, Notice was provided in accordance with the Court-approved Notice Program. Pursuant to the Notice Program, direct notice was sent via email or postcard, notice was published in *People Magazine* and on prevetted websites and popular social media platforms, a press release was issued, a Settlement website was established, and a toll-free number was set up. The Notice Program reached an estimated 87% of Settlement Class Members on average 3.5 times. Such notice readily satisfied the "best practicable" standard. *See* Federal Judicial Center, *Judges' Class Action Notice and Claims Process Checklist and Plain Language Guide* at 3 (2010) (recognizing 70% reach to be reasonable).

Heffler caused 1,198,875 Email Notices to be sent to Settlement Class Members between June 17, 2020, and June 20, 2020. Finegan Decl. ¶ 13. Additionally, on June 24, 2020, Heffler mailed 620,397 Postcard Notices to Settlement Class Members IHG was only able to provide a physical address and Settlement Class Members whose Email Notice was returned as undeliverable and

IHG had a physical address. Finegan Decl. ¶ 14. For 35,685 Postcard Notices returned as undeliverable by the USPS, Heffler ran address searches and re-mailed Postcard Notice to 25,692 individuals for whom an alternative address was found. Finegan Decl. ¶ 14.

Publication Notice appeared in *People Magazine* on June 26, 2020, as a half-page, black and white ad. Heffler Decl. ¶¶ 16–17. As part of a targeted multi-channel campaign, publication notice also appeared on pre-vetted websites, exchanges, and social media platforms Facebook, Instagram, and Twitter, generating more than 54 million online display and social media impressions. Finegan Decl. ¶¶ 18–24. Keyword search targeting was used to show Publication Notice to users in their Google search results. Finegan Decl. ¶¶ 19. And on June 15, 2020, a press release was issued over PR Newswire's US1 Newsline, generating approximately 154 news mentions of the Settlement. Finegan Decl. ¶¶ 25–26.

An informational website was established with an easy-to-remember domain name, www.ihgdatasecuritysettlement.com, that was prominently displayed in the Postcard Notice, Email Notice, Claim Form, and Long Form Notice. Finegan Decl. ¶27. The informational website includes a short summary of the Settlement, answers to frequently asked questions, and important dates relating to the Settlement (exclusion deadline, objection deadline, claim filing deadline, and final approval

hearing date). Finegan Decl. ¶ 27. Through the informational website, Settlement Class Members are able to submit a Claim Form electronically, view and download the Claim Form, Settlement Agreement, Long Form Notice, Preliminary Approval Order, and Plaintiffs' Motion for Award of Attorneys' Fees, Reimbursement of Costs and Expenses, and Representative Plaintiff Service Awards. As of August 14, 2020, there had been 109,300 visits to the Settlement website. Finegan Decl. ¶ 27.

A toll-free Interactive Voice Response ("IVR") telephone line was also established for Settlement Class Members to call to obtain information regarding the Settlement and to request that a copy of the Long Form Notice or Claim Form be mailed to them. Finegan Decl. ¶ 28.

The Notice Program, as designed and implemented, constitutes the best notice practicable under the circumstances, complies with Fed. R. Civ. P. 23, and satisfies due process requirements.

IV. ARGUMENT

"Because class settlements minimize the litigation expenses of the parties and reduce the strain that litigation imposes upon already scarce judicial resources," *Lunsford v. Woodforest Nat'l Bank*, No. 1:12-cv-103-CAP, 2014 WL 12740375, at *4 (N.D. Ga. May 19, 2014), "federal courts have long recognized a strong policy

and presumption in favor of class settlements." *George v. Academy Mortg. Corp.* (UT), 369 F. Supp 3d 1356, 1367 (N.D. Ga. 2019).

A class action settlement may only be approved after a hearing and a finding that the settlement is fair, reasonable, and adequate. Fed. R. Civ. P. 23(e)(1)(C). Rule 23(e) of the Federal Rules of Civil Procedure requires that a court consider the following factors in determining whether a settlement satisfies the required standard of fair, reasonable, and adequate:

(A) the class representatives and class counsel have adequately represented the class; (B) the proposal was negotiated at arm's length; (C) the relief provided for the class is adequate, taking into account: (i) the costs, risks, and delay of trial and appeal; (ii) the effectiveness of any proposed method of distributing relief to the class, including the method of processing class-member claims; (iii) the terms of any proposed award of attorney's fees, including timing of payment; and (iv) any agreement required to be identified under Rule 23(e)(3); and (D) the proposal treats class members equitably relative to each other.

Fed. R. Civ. P. 23(e)(2).

The Eleventh Circuit Court of Appeals has identified six factors to be considered in analyzing the fairness, reasonableness, and adequacy of a class settlement under Rule 23(e): (i) the existence of fraud or collusion behind the settlement; (ii) the complexity, expense, and likely duration of the litigation; (iii) the stage of the proceedings and the amount of discovery completed; (iv) the probability of the plaintiffs' success on the merits; (v) the range of possible recovery; and (vi)

the opinions of the class counsel, class representatives, and the substance and amount of opposition to the settlement. *Bennett v. Behring Corp.*, 737 F.2d 982, 986 (11th Cir. 1984).²

Analysis of the above factors demonstrates the Settlement is fair, reasonable, and adequate, and should be approved.

A. Final Approval of the Settlement Is Appropriate

1. The Settlement Class Is Well Represented

Lead Class Counsel and Plaintiffs' Executive Committee have significant experience in data breach consumer class actions and are well-informed of the legal claims at issue and the risks of this case. *See* Lead Counsel Resumes (ECF 70-3), Executive Committee Resumes (ECF 70-4).

Since the inception of this litigation, Lead Class Counsel and Executive Committee members have worked diligently to advance Representative Plaintiffs' and other Settlement Class Members' interests. After learning of the Data Security Incidents, they conducted a thorough preliminary investigation into the law and facts

² The advisory committee notes to the 2018 amendments of Rule 23 indicate that the 23(e)(2) factors are not meant "to displace any factor, but rather to focus the court and the lawyers on the core concerns of procedure and substance that should guide the decision whether to approve the proposal." The amended rule largely overlaps with the *Bennett* factors, but the *Bennett* factors will be addressed in the course of discussing the 23(e)(2) factors where most appropriate.

of the case, filed the lawsuit, and subsequently filed two amended class action complaints. They also opposed IHG's motion to dismiss the Second Amended Complaint and drafted and responded to notices of supplemental authority to keep the Court apprised of relevant decisions.

Prior to reaching the Settlement, Lead Class Counsel and counsel for IHG engaged in months of settlement negotiations. Throughout those negotiations, Lead Class Counsel pursued informal discovery from IHG that was appropriately targeted at information relevant to the Settlement. See In re Mego Fin. Corp. Sec. Litig., 213 F.3d 454, 459 (9th Cir. 2000) ("In the context of class action settlements, formal discovery is not a necessary ticket to the bargaining table where the parties have sufficient information to make an informed decision about settlement.") (citations and quotations omitted); see also Manual for Complex Litigation (Fourth) § 13.12 (2004) (recognizing that the benefits of settlement are diminished if it is postponed until discovery is completed and approving of targeting early discovery at information needed for settlement negotiations). Informal discovery is a recognized method of minimizing the cost, delay, and burden associated with formal discovery. See Manual for Complex Litigation (Fourth) § 11.423 (2004). Indeed, to further such ends, courts are to "encourage counsel to exchange information, particularly relevant documents, without resort to formal discovery." Id.

Pursuant to the confirmatory discovery process provided for by the Settlement, Lead Class Counsel requested, and received from IHG, all PFI reports relating to the Data Security Incidents, IHG's service provider Report on Compliance, and an Attestation on Compliance for eleven IHG-managed properties. SA ¶ 10.4. Lead Class Counsels' review of the PFI report, attestations, and other documents provided by IHG further confirmed their belief that that the Settlement is fair, reasonable, and adequate, and represents an excellent result for Settlement Class Members.

Representative Plaintiffs have likewise worked diligently on behalf of the Settlement Class. They stepped forward to prosecute this action on behalf of all Settlement Class Members, were involved in the drafting of the complaint and responding to discovery, and reviewed and approved the Settlement. This factor favors final approval.

2. The Settlement Was Reached as a Result of Hard-Fought, Arm's Length Negotiations

The Settlement is the product of hard-fought litigation and arm's length negotiations after a careful assessment of the strengths of Representative Plaintiffs' claims and the arguments of IHG. The Settlement was executed after months of negotiation by experienced counsel. The significant benefits conferred upon the

Settlement Class by the Settlement attest to the fact that the negotiations were arm's-length and hard fought.

3. The Settlement Benefits Are Excellent, Taking into Consideration the Costs, Risks, and Delay of Trial and Potential Appeals

Balancing the risks of continued litigation, the benefits of the Settlement, and the immediacy and certainty of the significant recovery provided for by the Settlement, supports approval of the Settlement.

Representative Plaintiffs and Lead Class Counsel believe the claims asserted in the litigation have merit. They would not have fought so hard to advance the claims if it were otherwise. But they also recognize the substantial risks involved in continuing this litigation. IHG has maintained its positions that Representative Plaintiffs cannot state claims for relief, that a litigated class or classes should not be certified, that it would not be found liable at trial, and that Representative Plaintiffs cannot prove damages resulting from the Data Security Incidents. While they disagree with IHG's views, Lead Class Counsel are mindful of the inherent problems of proof and possible defenses to the claims asserted in the litigation. They also recognize the difficulties in establishing liability on a class-wide basis through summary judgment or even at trial and in achieving a result better than that offered by the Settlement here.

Prosecuting this litigation through trial and appeal would likely be lengthy, complex, and impose significant costs on all parties. See, e.g., In re Austrian & German Bank Holocaust Litig., 80 F. Supp. 2d 164, 174 (S.D.N.Y. 2000) (recognizing that "[m]ost class actions are inherently complex and settlement avoids the costs, delays, and multitude of other problems associated with them"). Continued proceedings necessary to litigate this matter to final judgment would likely include substantial motion practice, extensive fact discovery, class certification proceedings, further dispositive motions and a trial and appeal. Given the complex nature of the security breaches at issue continued proceedings would likely include substantial expert discovery and significant motion practice related to such. Also, considering the size of the Settlement Class and the amount of money at stake, any decision on the merits would likely be appealed, causing further delay.

The Settlement, in contrast, provides certainty of recovery by making available up to \$1,550,000 for the payment of valid claims for documented expenses, lost time (up to 4 hours at \$20.00/hour), and losses due to fraudulent activity or unauthorized charges. To receive the benefits of the Settlement, Settlement Class Members need only log on to the Settlement website and complete and submit a Claim Form and requisite documentation (via the Settlement website or mailing the materials to the Settlement Administrator).

This factor favors approval of the Settlement. *See Grant v. Capital Mgmt. Servs., L.P.*, No. 10-CV-WQH BGS, 2014 WL 888665, at *3 (S.D. Cal. Mar. 5, 2014) ("The court shall consider the vagaries of the litigation and compare the significance of immediate recovery by way of compromise to the mere possibility of relief in the future, after protracted and expensive litigation. In this respect, it has been held proper to take the bird in hand instead of a prospective flock in the bush") (citations and quotations omitted).

4. The Method of Distributing Relief Supports Final Approval of the Settlement

Rule 23(e)(2)(C)(ii) requires consideration of "the effectiveness of any proposed method of distributing relief to the class, including the method of processing class-member claims."

The Notice Program and Claim Form were designed to encourage the filing of valid claims by Settlement Class Members. To claim reimbursement, Settlement Class Members need only provide their contact information, describe time spent related to the Data Security Incidents or submit documentation supporting unreimbursed expenses or losses due to fraudulent or unauthorized activity, and submit their Claim Form (online or through mailing). All claims are being processed by Heffler, an experienced and nationally-recognized class action administration

firm. To facilitate timely and efficient payment, Settlement Class Members are also given the option to receive payment electronically or have a check mailed to them.

The methods of distributing relief to Settlement Class Members further support that the Settlement is fair, reasonable, and adequate.

5. The Terms of the Proposed Award of Attorneys' Fees Support Approval of the Settlement

Rule 23(e)(2)(C)(ii) requires consideration of "the terms of any proposed award of attorney's fees, including timing of payment."

The terms of the proposed attorneys' fee award are consistent with class action best practices. The Settling Parties did not discuss attorneys' fees until after all substantive elements of the Settlement were agreed upon. SA \P 7.1. The amount of any attorneys' fee award is intended to be considered by the Court separately from the Court's consideration of the fairness, reasonableness, and adequacy of the Settlement. SA \P 7.6. Additionally, the attorneys' fees award shall be paid within fourteen (14) days of the Effective Date of the Settlement—there is no quick-pay provision in the Settlement. SA \P 7.5.

Representative Plaintiffs' Fee Motion requests an attorneys' fee award of \$545,483.30, reimbursement of costs and expenses in the amount of \$4,516.70, and payment of a service award to each Representative Plaintiff in the amount of \$1,500. The requested attorneys' fee award amounts to 21 percent of the value of benefits

counsel achieved on behalf of the Settlement Class, which is well within the range of reasonable in complex data breach class action cases, such as this matter. *See, e.g., In re Arby's Restaurant Grp., Inc. Data Sec. Litig.*, No. 17-cv-1035, 2019 WL 2720818, at *4 (N.D. Ga. June 6, 2019) (finding award of 29.6% of the recovery to be reasonable).

In accordance with Fed. R. Civ. P. 23(h), Representative Plaintiffs' Fee Motion was filed on July 22, 2020, and posted on the Settlement website the same day. The deadline to object to the Settlement was August 12, 2020. Not a single objection to Representative Plaintiffs' Fee Motion was submitted. The terms of the proposed attorneys' fee award support final approval of the Settlement.

6. The Settlement Parties' Agreements

The agreement of the Settling Parties is reflected in the Settlement, which was executed by the Settling Parties on April 14, 2020.

7. The Settlement Treats Settlement Class Members Equitably Relative to One Another

The Settlement provides all Settlement Class Members an opportunity to submit a claim for reimbursement of reasonable out-of-pocket expenses and actual fraudulent or unauthorized charges. This factor supports approval of the Settlement.

8. Settlement Class Members' Reaction to the Settlement

Settlement Class Members' reaction to the Settlement has been overwhelmingly positive and further supports approval. After the substantial Notice Program detailed above, only a single *pro se* objection was submitted. The miniscule number of objections, combined with only 27 requests for exclusion, confirm that the Settlement was well received and should be approved. *In re Equifax Inc. Customer Data Sec. Breach Litig.*, No. 1:17-MD-2800, 2020 WL 256132, at *10 (N.D. Ga. Mar. 17, 2020) (recognizing that a "miniscule number of objectors in comparison to the class size is entitled to significant weight in the final approval analysis").

The single objector, Jeff Stollman, asserts he spent time as a result of his credit cards being cancelled and reissued in the wake of the Security Incidents. As explained above, the Settlement entitles Settlement Class Members to reimbursement for up to four hours at \$20.00/hour for time spent dealing with replacement card issues. SA ¶ 2.1. To receive a payment under the Settlement, Mr. Stollman would need to go to the Settlement website, complete an online claim form (including the number of hours claimed and a brief description of what he did), and submit the claim form prior to the September 12, 2020 claims deadline.

In the objection, Mr. Stollman argues that the Settlement does not do enough to provide coverage for future liability resulting from the Data Breach. The Settlement resulted from lengthy and rigorous negotiations, with both sides compromising in the interest of resolution. The alternative to the immediate relief made available under the Settlement is continued discovery, class certification and summary judgment proceedings, and trial. Plaintiffs' failure to prevail at any one of these steps would result in Settlement Class Members receiving nothing, a fact Mr. Stollman may not understand. The objection fails to recognize that "settlement, as a product of compromise, typically offers less than a full recovery." Browning v. Yahoo Inc., No. C04-01463, 2007 WL 4105971, *5 (N.D. Cal. Nov. 16, 2007) (citing EEOC v. Hiram Walker & Sons, Inc., 768 F.2d 884, 889 (7th Cir. 1985)); Linney v. Cellular Alaska P'ship, 151 F.3d 1234, 1242 (9th Cir. 1998) ("[T]he very essence of a settlement is compromise, a yielding of absolutes and an abandoning of highest hopes.").

The objection is "tantamount to complaining that the settlement should be better, which is not a valid objection." *Browning*, 2007 WL 4105971, *5 (citing *Hanlon v. Chrysler Corp.*, 150 F.3d 1011, 1027 (9th Cir. 1998)); see also In re Equifax Inc. Customer Data Sec. Breach Litig, 2020 WL 256132, at *15 ("Objections that the settlement fund is too small for the class size, or that [the

defendant] should be required to pay more, do not take into account the risks and realities of litigation, and are not a basis for rejecting the settlement."). Accordingly, the objection should be overruled.

B. The Settlement Class Should Be Certified for Settlement Purposes

In the Preliminary Approval Order, the Court found that the Settlement Class was likely to be certified for settlement purposes only at the Final Fairness Hearing. Nothing relevant to the Court's class certification analysis has changed since entry of that Order. As shown below, the requirements of Rule 23(a) and 23(b)(3) are satisfied, and the Settlement Class should be certified for settlement purposes only.

1. The Requirements of Fed. R. Civ. P. 23(a) Are Satisfied

Numerosity: Fed. R. Civ. P. 23(a)(1) requires a showing that "the class is so numerous that individual joinder of all members is impracticable." Fed. R. Civ. P. 23(a)(1). Here, it is estimated that the Data Security Incidents impacted more than two million Settlement Class Members. The numerosity requirement is readily satisfied.

Commonality: Rule 23(a)(2) requires the existence of a question of law or fact that is common to all Settlement Class Members and capable of class-wide resolution, the determination of which is central to the validity of all class members' claims. *Wal-Mart Stores, Inc. v. Dukes*, 131 S. Ct. 2541, 2551 (2011).

Several questions of law and fact common to all Settlement Class Members exist, including: (i) whether IHG violated common law duties and breached an implied contract with its customers; (ii) whether IHG failed to properly secure and protect Settlement Class Members' payment card information, and (iii) whether Settlement Class Members are entitled to damages, injunctive relief, or other equitable relief, and the measure of such damages and relief. These legal and factual questions are common to each member of the Settlement Class.

Typicality: Typicality is satisfied when "the claims or defenses of the representative parties are typical of the claims or defenses of the class." Fed. R. Civ. P. 23(a)(3). Representative Plaintiffs and all other Settlement Class Members' claims arise from IHG's alleged failure to implement and maintain reasonable security measures and the resulting Data Security Incidents, and their claims are based on the same legal theories. The typicality requirement is satisfied.

Adequacy: Representative parties must "fairly and adequately protect the interests of the class." Fed. R. Civ. P. 23(a)(4). Representative Plaintiffs have demonstrated that they are well-suited to represent the Settlement Class. They each came forward and agreed to seek to represent the Settlement Class and have been involved in this matter since that time, including reviewing and approving court filings as appropriate, corresponding with Plaintiffs' counsel as appropriate during

the course of the Litigation, and reviewing and evaluating the Settlement Agreement. Lead Class Counsel and Executive Committee members are well-qualified to represent the Settlement Class, as they each possess significant experience leading the prosecution of complex class action matters. *See* Lead Counsel Resumes (ECF 70-3), Executive Committee Resumes (ECF 70-4).

2. The Requirements of Fed. R. Civ. P. 23(b)(3) Are Satisfied

Rule 23(b)(3) requires that "questions of law or fact common to the members of the class predominate over any questions affecting only individual members of the class, and that a class action is superior to other available methods for the fair and efficient adjudication of the controversy." Fed. R. Civ. P. 23(b)(3).

Predominance: So long as "one or more of the central issues in the action are common to the class and can be said to predominate," certification is proper under Rule 23(b)(3) "even though other important matters will have to be tried separately, such as damages or some affirmative defenses peculiar to some individual class members." *In re Delta/AirTran Baggage Fee Antitrust Litig.*, 317 F.R.D. 675, 682 (N.D. Ga. 2016). The above-identified questions common to all Settlement Class Members predominate over any potential individual questions.

Superiority: Rule 23(b)(3) requires a class action to be "superior to other available methods for the fair and efficient adjudication of the controversy."

A class action is superior to other available methods for fairly and efficiently adjudicating Settlement Class Members' claims against IHG. *See Phillips Co. v. Shutts*, 472 U.S. 797, 809 (1985) ("[c]lass actions . . . permit the plaintiffs to pool claims which would be uneconomical to litigate individually . . . [in such a case,] most of the plaintiffs would have no realistic day in court if a class action were not available"). Reason forecloses a person's willingness to shoulder the great expense of litigating the claims on their own against IHG given the comparatively small size of each individual Settlement Class Member's claim. The superiority requirement is satisfied.

V. CONCLUSION

As the foregoing demonstrates, the Settlement is fair, reasonable, and adequate, and the single objection to the Settlement is without merit and should be overruled. Representative Plaintiffs, individually and on behalf of the Settlement Class, by and through Lead Class Counsel, pray that this Honorable Court enter an Order: (1) finding that the Settlement is fair, reasonable, and adequate, and granting it final approval; and (2) certifying the Settlement Class for settlement purposes only.

Dated: August 21, 2020 Respectfully submitted,

David Orr, Henry Chamberlain, Angela Mickel, and Jennifer Grady, individually and on behalf of all others similarly situated,

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Additional Plaintiffs' Counsel

RULE 7.1(D) CERTIFICATE

The undersigned counsel certifies that this document has been prepared with Times New Roman 14-point font in accordance with Local Rule 5.1(C).

Dated: August 21, 2020

/s/ David J. Worley

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CERTIFICATE OF SERVICE

I hereby certify that I caused a true and correct copy of the foregoing to be served on all counsel of record via the Court's ECF filing system.

Dated: August 21, 2020

/s/ David J. Worley
David J. Worley

Exhibit A

IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF GEORGIA ATLANTA DIVISION

DAVID ORR, HENRY CHAMBERLAIN, ANGELA MICKEL, and JENNIFER GRADY, individually and on behalf of all others similarly situated,

Plaintiffs,

v.

INTERCONTINENTAL HOTELS GROUP, PLC, INTER-CONTINENTAL HOTELS CORPORATION, and INTERCONTINENTAL HOTELS GROUP RESOURCES, INC.,

Defendants.

Case No.: 1:17-cv-01622-MLB

DECLARATION OF JEANNE C. FINEGAN, APR CONCERNING CLASS MEMBER NOTIFICATION AND CLAIMS ADMINISTRATION

Hon. Michael L. Brown

I, JEANNE C. FINEGAN, declare as follows:

INTRODUCTION

- 1. I am President and Chief Media Officer of HF Media, LLC, Inc. ("HF") a division of Heffler Claims Group LLC ("Heffler"). This Declaration is based upon my personal knowledge as well as information provided to me by my associates and staff, including information reasonably relied upon in the fields of advertising media and communications.
- 2. Pursuant to the Settlement Agreement, dated April 14, 2020, Heffler was engaged by the parties to this litigation to develop and implement a legal notice and claims administration program as part of the parties' proposed class action settlement.
- 3. The purpose of this Declaration is to provide a final status update concerning the successful implementation of the notice program for this settlement, which commenced on June 15, 2020 and was substantially completed by July 14, 2020. The notice program employed best-in-class tools and technology and reached an estimated 87% of Settlement Class Members nationwide, on average 3.5 times, through direct notice, publication media notice through print, online display and social impressions with cross-device targeting on desktop and mobile, a press release, a settlement website and a toll-free number.

QUALIFICATIONS

4. A comprehensive description of my credentials and experience that qualify me to provide expert opinions on the adequacy of the class action notice program was previously filed with this Court on April 14, 2020. In summary, I have served as an expert directly responsible for the design and implementation of over 1,000 legal notice programs, some of which are the largest and most complex programs ever implemented in both the United States and Canada.

NOTICE PROGRAM SUMMARY

5. The notice program for this settlement was designed to inform Class Members of the class action settlement between Plaintiffs and Defendants Inter-Continental Hotels Corporation and InterContinental Hotels Group Resources, Inc. (collectively, "IHG"). Pursuant to the Settlement Agreement, §1, ¶ 1.29, the Settlement Class is defined as:

"All persons who reside in the United States and used their credit or debit card at the front desk of an IHG-branded hotel location, or used their credit or debit card at a restaurant or bar on an IHG-managed property, as set forth at the locations and in the time periods identified in Exhibit I to this Agreement."

The notice program included the following components:

- Direct notice to known Class Members;
- Print publication once in a generally circulated magazine targeted to reach Class Members;

- Online display banner advertising specifically targeted to reach Class Members;
- Keyword Search targeting Class Members;
- Social media through Facebook, Instagram and Twitter;
- A press release across PR Newswire's US1 Newslines;
- An informational website on which the notices and other important Court documents are posted; and
- A toll-free information line by which Class Members can call 24/7 for more information about the Settlement, including, but not limited to, requesting copies of the Long Form Notice or Claim Form.

CAFA NOTICE

6. On behalf of defendant IHG, Heffler provided notice of the proposed Settlement reflected in the Settlement Agreement pursuant to the Class Action Fairness Act 28 U.S.C. §1715(b) ("the CAFA Notice"). At IHG's direction and in accord with the Settlement Agreement, Heffler sent the CAFA Notice, attached hereto as **Exhibit A**, and an accompanying CD containing the documents required under 28 U.S.C. §1715(b)(1)-(8), to the Attorney General of the United States and to the 56 states', territories', and the District of Columbia Attorneys General identified in the CAFA Notice via First-Class Certified Mail, on April 23, 2020.

DIRECT NOTICE SET UP

- 7. Heffler opened and continues to use the post office box address of: IHG Data Security Settlement; c/o Settlement Administrator; P.O. Box 8247; Philadelphia, PA 19101-8247 ("the Settlement P.O. Box") to receive Requests for Exclusion, undeliverable Class Notices, paper Claim Forms, inquiries, and other communications about the Settlement.
- 8. Heffler set up and continues to monitor the toll-free telephone number 1-833-913-4210 and the website *www.IHGDataSecuritySettlement.com* ("the Settlement Website"), as listed in the Class Notice and the Published Notice, for Class Members to contact us with questions, review court documents, and/or submit a claim.
- 9. Counsel for the parties provided Heffler with approved text for both the short-form and long form Notices. Heffler then prepared the long-form Notice (for posting to the Settlement Website) and the short-form Notice to be emailed ("the Email Notice") and the to be mailed ("the Postcard Notice") via U.S. First Class Mail.
- 10. These Notices provided Settlement Class Members with adequate information of the proposed Settlement and Settlement Class Members' rights to object to or be excluded from the Settlement Class. The Notices advised Settlement

Class Members of the Settlement, and that they could submit a written Request for Exclusion postmarked by August 12, 2020, an Objection filed with the Court by, and mailed to counsel for the parties, postmarked by August 12, 2020, or obtain or submit a Claim Form by visiting the Settlement Website or by calling 1-833-913-4210, and that completed Claim Forms must be submitted or postmarked by September 12, 2020. Exemplars of these Notices and the Claim Form are attached hereto as **Exhibit B.**

DIRECT NOTICE TO CLASS

- 11. I have been informed by the parties that there are approximately 2,250,000 potential class members. As described and detailed below, the direct outreach through email and physical mail provided actual notice to 1,100,298 individual class members, or nearly 49% of the class. This net statistic excludes duplication that occurs from individuals who maintain multiple email accounts and who could have received multiple notices
- 12. Direct Notice was accomplished as follows: Heffler received two lists of potential Class Members ("the Class List") from IHG Defense Counsel which included the names, mailing addresses (if available) and email addresses (if available) of proposed Settlement Class Members. We were able to cross-reference and identify: (i) a total of 614,426 records containing an email address (with a total

of 1,198,875 email addresses); and (ii) a total of 495,706 proposed Settlement Class Members with addresses only (no email address), which were processed, standardized and updated utilizing the National Change of Address Database ("NCOA") maintained by the U.S. Postal Service ("USPS"). The NCOA contains change of address notifications filed with the USPS. In the event an individual had filed a USPS change of address notification, the address listed with NCOA was used in connection with the mailing of the short-form Notice ("NCOA Processing").

EMAIL PROGRAM

13. The email program commenced on June 17, 2020 and continued through June 20, 2020. A total of 1,198,875 Email Notices were emailed to all persons on the Class List for whom a facially valid email address was available. Heffler tracked and monitored any emails that bounced back and attempted to resend any such emails. However, a total of 124,691 emails were undeliverable.

MAILING PROGRAM

14. The mailing program commenced on June 24, 2020. A total of 620,397 Postcard Notices were printed, processed through the NCOA and mailed via postage prepaid, First Class U.S. Mail to: (a) the 495,706 potential Settlement Class Members included on Class List for whom only a physical mailing address was available; and (b) the 124,691 undeliverable Email Notices that had an

associated mailing addresses. As of August 14, 2020, a total of 35,684 Postcard Notices were returned by the USPS as undeliverable. Of these: (a) those returned with forwarding addresses noted and were promptly re-mailed to those proposed Settlement Class Members' forwarding address via postage prepaid, first-class U.S. Mail; and (b) for those returned without a forwarding address, Heffler researched the names and addresses through LexisNexis. Postcard Notices were printed and mailed to the 25,692 for which an updated address was so obtained. Those for which an updated address was not obtained through LexisNexis (or were returned by the USPS as undeliverable after LexisNexis research) are deemed "unlocatable" and no further processing was or will be performed, as is customary in many class action settlements.

MAGAZINES

15. Based on the key insight data from MRI, the magazine below was selected for its coverage and index¹ against the target audience characteristics.

¹ Index is a media metric that describes a target audience's inclination to use a given outlet. An index over 100 suggests a target population's inclination to use a medium to a greater degree than the rest of the population. For example, an index of 110 would mean that the target is 10 percent more likely than the rest of the population to use a medium.

- 16. *People Magazine* is a weekly magazine with national circulation of 3,031,829 with more than 33,926,167 readers². Alone, this magazine reaches 17 percent of adults who have stayed at an IHG hotel, and these readers are nearly 10 percent more likely than the general population to read this title. The Publication Notice was published in *People Magazine* once as half-page, black and white ad with a Spanish sub-head on June 26, 2020.
 - 17. Attached as **Exhibit C** is a tear sheet of the magazine ad.

ONLINE DISPLAY

18. This campaign employed a programmatic approach³ across multichannel and inventory sources including a collection of premium quality partner web properties targeting "people who have visited Crowne Plaza, Holiday Inn, or Holiday Inn Express hotels" via mobile devices that were connected to or have pinged WIFI in or around hotel locations. A total of over 54 million online display

² Magazines report pass-along factors. These are individuals in addition to the subscriber that read a given title. Each magazine has specific pass-along factor. *People Magazine* reports a pass along factor of 11.19.

³ Programmatic refers to computerized media buying of advertising inventory. The mechanics of programmatically serving an online ad are as follows: A user visits a website and the browser sends a request to the publisher's web server asking for the page's content (*i.e.*, HTML). An invocation code placed on the page loads an external static ad tracker code. The ad tracker makes a request to the ad server querying for an ad markup (also called creative tag) to be loaded into the ad slot. The ad server responds with the ad markup code (before it's returned, the ad server executes all targeting/campaign matching logic). Finally, the publisher's web server returns the information rendering the page's content with specifically targeted ads to that user.

and social media impressions were served across a whitelist⁴ of pre-vetted websites, multiple exchanges, and the social media platforms Facebook, Instagram, and Twitter.

- 19. Keyword search targeting was employed to show advertisements to users in their Google search results. A list of search topics including InterContinental Hotels settlement, InterContinental Hotels class action, InterContinental Hotels, Holiday Inn Express, and Candlewood Suites, among others, was applied. We also used pixel retargeting to provide additional reminders for those who have visited the website and did not complete a claim form.
 - 20. Attached as **Exhibit D** are copies of the online display ads.

SOCIAL MEDIA: FACEBOOK, INSTAGRAM AND TWITTER

21. On Facebook and Instagram, we targeted adults between the ages of 25 and 64 and people who have liked, followed or checked in at any IHG brand hotel or resort page (*e.g.*, Holiday Inn, Crowne Plaza, Staybridge Suites). Additionally, we utilized class member records to create a custom audience of known class members to target on these platforms.

⁴ A whitelist is a custom list of acceptable websites where ad content may be served. Creating a whitelist helps to mitigate ad fraud, ensure ads will be served in relevant digital environments to the target audience and helps to ensure that ads will not appear next to offensive or objectionable content.

- 22. On Twitter, we targeted people who have liked or followed @InterConHotels, @HolidayInn, @CrownePlaza, @Staybridge, among others. Additionally, we utilized class member records to create a custom audience of known class members to target on this platform.
- 23. Further, the social media campaign included retargeting to users who visited the Settlement website.
 - 24. Attached as **Exhibit E** are copies of the social media ads.

PRESS RELEASE

- 25. On June 15, 2020, A news release was released over PR Newswire's US1 Newsline. Approximately 154 news mentions of the settlement have resulted thus far from the press release.
 - 26. Attached as **Exhibit F** is a copy of the pickup report.

SETTLEMENT WEBSITE

27. On June 12, 2020, the Settlement Website went live. All aforementioned methods of notice directed class members to this website. The website served as a "landing page for the banner advertising," where Class Members could get information about the Settlement and obtain and/or submit a Claim Form, along with other information which includes information about the class action, their rights, the Long Form Notice, answers to frequently asked questions, contact

information that includes the address for the Claim Administrator and addresses and telephone numbers for Plaintiffs' Counsel, and a downloadable and online version of the Claim Form,; and related information, including the Settlement Agreement, Court Orders, and Plaintiff's Motion for Approval of Fees, Expenses, and Class Representative incentive compensation. As of August 14, 2020, the Settlement Website has received more than 109,300 user sessions and over 180,600 page-views.

TOLL FREE INFORMATION LINE

28. Additionally, Heffler established and continues to maintain a 24-hour toll-free Interactive Voice Response ("IVR") telephone line at 1-833-913-4210, where callers can obtain information about the class action, including, but not limited to, requesting copies of the Long Form Notice or Claim Form.

EXCLUSIONS AND OBJECTIONS

- 29. Heffler has received twenty-four (27) timely exclusion requests. A list of exclusions is attached hereto as **Exhibit G**. Heffler has not received any objections.
- 30. Heffler is responsible for receipt and logging of all Claim Forms filed by Class Members. In addition to being able to submit an on-line Claim Form through the Settlement Website, a Class Member may obtain a paper copy of the Claim Form, either through the Settlement Website or by requesting a Claim Form

from Heffler directly and mailing the completed Claim Form to the Settlement P.O.

Box. The deadline to submit/postmark a Claim Form is September 12, 2020.

CONCLUSION

31. In my opinion, the outreach efforts described above reflect a

particularly appropriate, highly targeted, efficient and effective way to employ

notice to this class. Through a multi-media channel approach to notice, which

employed direct notice, print, digital, and social and mobile media, an estimated 87

percent of targeted Class Members were reached by the media program, on average,

3.5 times. In my opinion, the efforts used in this notice program consisted of the

best contemporary communication standards and methods, were reasonably

calculated to provide notice, and are consistent with best practicable court-approved

notice programs in similar matters and the Federal Judicial Center's guidelines

concerning appropriate reach.

32. I declare under the penalty of perjury, under the laws of the United

States of America, that the foregoing is true and correct. Executed on August 21,

2020 in Tigard, Oregon.

Jeanne C. Finegan, APR

Exhibit A

BakerHostetler

April 23, 2020

Baker&Hostetler LLP

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VIA FIRST CLASS CERTIFIED MAIL RRR

All Appropriate Federal and State Officials Per 28 U.S.C. § 1715 (see attached distribution list)

Re: CAFA Notice for the Proposed Settlement in Orr, et al. v. InterContinental Hotels Group, PLC, et al., Case No. 1:17-cv-01622-MLB in the United States District Court for the Northern District of Georgia

Ladies and Gentlemen:

Pursuant to Section 3 of the Class Action Fairness Act ("CAFA"), 28 U.S.C. § 1715, Defendants Inter-Continental Hotels Corporation and InterContinental Hotels Group Resources, Inc. ("Defendants" or "IHG") hereby notify you of the proposed settlement of the above-captioned action (the "Action") currently pending in the United States District Court for the North District of Georgia (the "Court").

28 U.S.C. § 1715(b) lists eight items that must be provided to you in connection with any proposed class action settlement. Each of these items is addressed below:

1. <u>28 U.S.C.</u> § 1715 (b)(l) - a copy of the complaint and any materials filed with the complaint and any amended complaints.

The Class Action Complaint, First Amended Class Action Complaint, Second Amended Class Action Complaint are provided in electronic form on the enclosed CD as Exhibit A, A1, and A2, respectively.

2. 28 U.S.C. § 1715 (b)(2) - notice of any scheduled judicial hearing in the class action.

On April 15, 2020, Plaintiffs filed a motion for preliminary approval of the class action. The motion date has not been set. A Final Approval Hearing date has not been set. A copy of the Plaintiffs' Motion for Preliminary Approval of Class Action and Proposed Preliminary Approval Order are provided in electronic form on the enclosed CD as **Exhibit B and B1**, respectively.

3. 28 U.S.C. § 1715(b)(3) - any proposed or final notification to Class Members.

A copy of the proposed Postcard Notice, Long Form Notice and Email Notice of Settlement that will be provided to Class Members by first-class mail and/or email and that will be available on the website created for the administration of this matter are provided in electronic form on the enclosed CD as **Exhibit C**, **C1**, and **C2** respectively. The Notices describe among other things, claim submission and the Class Members' rights to object or exclude themselves from the Class.

4. 28 U.S.C. § 1715(b)(4) - any proposed or final class action settlement.

The Settlement Agreement is provided in electronic form on the enclosed CD as **Exhibit D.**

5. <u>28 U.S.C.</u> § 1715(b)(5) - any settlement or other agreement contemporaneously made between class counsel and counsel for defendants.

There are no other settlements or other agreements between Class Counsel and counsel for Defendants beyond what is set forth in the Agreement.

6. 28 U.S.C. § 1715(b)(6) - any final judgment or notice of dismissal.

The Court has not yet entered a final judgment or notice of dismissal. Accordingly, no such document is presently available. A copy of the Proposed Final Approval Order and Entry of Judgment is provided in electronic form on the enclosed CD as **Exhibit E.**

7. 28 U.S.C. § 1715(b)(7) – (A) If feasible, the names of class members who reside in each State and the estimated proportionate share of the claims of such members to the entire settlement to that State's appropriate State official; or (B) if the provision of the information under subparagraph (A) is not feasible, a reasonable estimate of the number of class members residing in each State and the estimated proportionate share of the claims of such members to the entire settlement.

The definition of the settlement class in the proposed Settlement Agreement includes all persons who reside in the United States and used their credit or debit card at the front desk of an IHG-Branded Hotel location, or used their credit or debit card at a restaurant or bar on an IHG-managed hotel or property as set forth at the locations and during the class period in **Exhibit F**, an attachment to the agreement that sets forth the affected window periods at each location. The identity and state of residence for all of the settlement class members is not known. Attached as **Exhibit F1** is an estimated breakdown by state for known Class Members.

April 23, 2020 Page 3

8. 28 U.S.C. § 1715(b)(8) - any written judicial opinion relating to the materials described in 28 U.S.C. § 1715(b) subparagraphs (3) through (6).

There has been no written judicial opinion. Accordingly, no such document is presently available.

If you have any questions about this notice, the Action, or the enclosed materials, please contact the undersigned counsel for Defendants listed below.

Sincerely,

David Carney

SERVICE LIST FOR CAFA NOTICE

U.S. Attorney General

William Barr Attorney General 950 Pennsylvania Avenue Washington, DC 20530-0001

Alabama Attorney General

Steve Marshall 501 Washington Ave P.O. Box 300152 Montgomery, AL 36130-0152

Alaska Attorney General

Kevin Clarkson 1031 W. 4th Avenue, Suite 200 Anchorage, AK 99501-1994

American Samoa Attorney General

Mitzie Jessop Tassae American Samoa Gov't, Exec. Ofc. Bldg, Utulei, Territory of American Samoa Pago Pago, AS 96799

Arizona Attorney General

Mark Brnovich 2005 N Central Ave Phoenix, AZ 85004-2926

Arkansas Attorney General

Leslie Rutledge 323 Center St., Suite 200 Little Rock, AR 72201-2610

California Attorney General

Xavier Becerra 1300 I Street Sacramento, CA 95814-2919

Colorado Attorney General

Phil Weiser Ralph L. Carr Colorado Judicial Center 1300 Broadway, 10th Floor Denver, CO 80203

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Delaware Attorney General

Kathy Jennings Carvel State Building 820 N. French St., Wilmington, DE 19801

District of Columbia Attorney General

Karl Racine 441 4th Street, NW, Suite 1100S Washington, DC 20001

Florida Attorney General

Ashley Moody The Capitol, PL-01 Tallahassee, FL 32399-1050

Georgia Attorney General

Chris Carr 40 Capitol Square, SW Atlanta, GA 30334-1300

Guam Attorney General

Leevin Taitano Camacho Office of the Attorney General, ITC Building 590 S. Marine Corps Dr, Ste. 901 Tamuning, Guam 96913

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Clare Connors 425 Queen St. Honolulu, HI 96813

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Massachusetts Attorney General

Maura Healey 1 Ashburton Place Boston, MA 02108-1698

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Minnesota Attorney General

Keith Ellison 445 Minnesota Street, Suite 1400 St. Paul, MN 55101

Mississippi Attorney General

Lynn Fitch
Department of Justice
P.O. Box 220
Jackson, MS 39201

Missouri Attorney General

Eric Schmitt Supreme Ct. Bldg. 207 W. High St., P.O. Box 899 Jefferson City, MO 65102

Montana Attorney General

Tim Fox Justice Bldg. 215 N. Sanders Street Helena, MT 59620-1401

Nebraska Attorney General

Doug Peterson 2115 State Capitol Lincoln, NE 68509-8920

Nevada Attorney General

Aaron Ford 100 N. Carson St. Carson City, NV 89701

New Hampshire Attorney General

Gordon MacDonald 33 Capitol St. Concord, NH 03301

New Jersey Attorney General

Gurbir S. Grewal RJ Hughes Justice Complex 25 Market Street, Box 080 Trenton, NJ 08625-0080

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Hector Balderas 408 Galisteo Street Villagra Building Santa Fe, NM 87501

New York Attorney General

Letitia James Office of the Attorney General The Capitol Albany, NY 12224

North Carolina Attorney General

Josh Stein 9001 Mail Service Center Raleigh, NC 27699-9001

North Dakota Attorney General

Wayne Stenehjem 600 E. Boulevard Ave. Dept. 125 Bismarck, ND 58505-0040

Northern Mariana Islands Attorney General

Edward Manibusan Administration Building P.O. Box 10007 Saipan, MP 96950-8907

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Oklahoma Attorney General

Mike Hunter 313 NE 21st Street Oklahoma City, OK 73105

Oregon Attorney General

Ellen F. Rosenblum 1162 Court St., NE Salem, OR 97301-4096

Pennsylvania Attorney General

Josh Shapiro 16th Floor, Strawberry Square Harrisburg, PA 17120

Puerto Rico Attorney General

Denise N. Longo Quinones P.O. Box 9020192 San Juan, PR 00902-0192

Rhode Island Attorney General

Peter Neronha 150 S. Main St. Providence, RI 02903

South Carolina Attorney General

The Honorable Alan Wilson P.O. Box 11549 Columbia, SC 29211

South Dakota Attorney General

Jason Ravnsborg 1302 East Highway 14, Suite 1 Pierre, SD 57501-8501

Tennessee Attorney General

Herbert H. Slatery, III P.O. Box 20207 Nashville, TN 37202-0207

Texas Attorney General

Ken Paxton Capitol Station P.O. Box 12548 Austin, TX 78711-2548

Utah Attorney General

Sean Reyes 350 North State Street, Suite 230 Salt Lake City, UT 84114-2320

Vermont Attorney General

TJ Donovan 109 State St. Montpelier, VT 05609-1001

Virgin Islands Attorney General Nominee

Denise George 34-38 Kronprindsens Gade GERS Building, 2nd Floor St. Thomas, VI 00802

Virginia Attorney General

Mark Herring 202 North Ninth Street Richmond, VA 23219

Washington Attorney General

Bob Ferguson 1125 Washington St. SE P.O. Box 40100 Olympia, WA 98504-0100

West Virginia Attorney General

Patrick Morrisey State Capitol Complex, Building 1, Room E-26 Charleston, WV 25305

Wisconsin Attorney General

Josh Kaul Wisconsin Department of Justice P.O. Box 7857 Madison, WI 53707-7857

Wyoming Attorney General

Bridget Hill Kendrick Building 2320 Capitol Avenue Cheyenne, WY 82002

Exhibit B

<u>UNITED STATES DISTRICT COURT</u> FOR THE NORTHERN DISTRICT OF GEORGIA

If You Used a Credit or Debit Card at an InterContinental Hotels Group (IHG) Branded Hotel Location Between August 1, 2016 and December 29, 2016, You Could Get Money from a Class Action Settlement.

A federal court ordered this Notice. This is not a solicitation from a lawyer.

Si desea recibir esta notificación en español, llámenos o visite nuestra página web.

- A Settlement has been reached in a class action lawsuit involving malware intrusions that affected certain Inter-Continental Hotels Corporation and InterContinental Hotels Group Resources, Inc. ("IHG")-branded hotel, restaurant and bar locations at varying times between August 1, 2016 through December 29, 2016 (the "Data Security Incidents").
- The affected hotel brands include InterContinential, Holiday Inn, Holiday Inn Express & Suites, Candlewood Suites, Crowne Plaza, Staybridge Suites, and Hotel Indigo. The specific hotel locations and time frames during which the IHG-branded hotel, restaurant, and bar locations were affected by the Data Security Incidents are available at www.IHGdatasecuritysettlement.com.
- The Settlement includes all persons who reside in the United States and used a payment card at the front desk of an affected hotel location or to make or attempt to make a purchase at an affected restaurant or bar location identified at the website **www.IHGdatasecuritysettlement.com** during the period in which that hotel, restaurant, or bar was affected by the Data Security Incidents.
- The Settlement provides for payments to people who submit valid claims for documented out-of-pocket expenses of up to \$250 that either of the Data Security Incidents was a contributing factor to the expense being incurred, and for reimbursement of documented fraudulent and unauthorized losses of up to \$3,500 that were more likely than not caused by the Data Security Incidents. The total payments to the class are capped at \$1,550,000.

Your legal rights are affected even if you do nothing. Read this Notice carefully.

| Your Legal Rights & Options in this Settlement | | |
|--|---|------------------------------|
| Submit a Claim | You must submit a claim to get a payment. | Deadline September 12, 2020. |
| Ask to be Excluded | This allows you to sue IHG over the claims resolved by this Settlement. You will not get anything from this Settlement. | Deadline August 12, 2020. |
| Object | Write to the Court about why you do not like the Settlement. You can still get a payment. | Deadline August 12, 2020. |
| Do Nothing | You get no payment and you give up rights. | |

- These rights and options and the deadlines to exercise them are explained in this notice.
- The Court in charge of this case still has to decide whether to grant final approval of the Settlement.
 Payments will only be made after the Court grants final approval of the Settlement and after any appeals are resolved in favor of the Settlement.

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BASIC INFORMATION

1. Why was this Notice issued?

The Court authorized this notice because you have a right to know about the proposed Settlement in this class action lawsuit and about all of your options before the Court decides whether to give "final approval" to the Settlement. This notice explains the legal rights and options that you may exercise before the Court decides whether to approve the Settlement.

Judge Michael L. Brown of the United States District Court for the Northern District of Georgia is overseeing this case. The case is known as *Orr*, *et al.* v. *InterContinental Hotels Group*, *PLC*, *et al.*, No. 17-cv-01622-MLB. The persons who sued are called the Plaintiffs. IHG are called the Defendants.

2. What is this lawsuit about?

The lawsuit claims that IHG was responsible for the Data Security Incidents that occurred, and asserts claims such as: negligence, negligence per se, breach of implied contract, and unjust enrichment. The lawsuit seeks compensation for people who had losses as a result of the Data Security Incidents.

IHG denies all of the Plaintiffs' claims and says it did not do anything wrong, but was the victim of a sophisticated malware intrusion.

3. Why is this lawsuit a class action?

In a class action, one or more people called "Representative Plaintiffs" sue on behalf of all people who have similar claims. All of these people together are the "Settlement Class" or "Settlement Class Members." In this case, the Representative Plaintiffs means David Orr, Henry Chamberlain, Angela Mickel, and Jennifer Grady. One court resolves the issues for all Settlement Class Members, except for those who exclude themselves from the Settlement Class.

4. Why is there a Settlement?

By agreeing to settle, both sides avoid the cost and risk of a trial, and people who submit valid claims will get compensation. The Representative Plaintiffs and their attorneys believe the Settlement is fair, reasonable, and adequate and, thus, best for the Settlement Class and its members. The Settlement does not mean that IHG did anything wrong.

WHO IS IN THE SETTLEMENT?

5. How do I know if I am included in the Settlement?

You are included in the Settlement if you reside in the United States and used a credit or debit card at the front desk of an affected hotel location or to make or attempt to make a purchase at an affected restaurant or bar location identified at the website **www.IHGdatasecuritysettlement.com** during the period in which that hotel, restaurant, or bar was affected by the Data Security Incidents.

Specifically excluded from the Settlement Class are: (a) individuals who are or were during the Data Security Incidents officers or directors of IHG; and (b) any justice, judge, magistrate judge, or law clerk of the Court, the United States Court of Appeals for the Eleventh Circuit, and the U.S. Supreme Court.

6. What if I am not sure whether I am included in the Settlement?

If you are not sure whether you are included in the Settlement, you may:

- 1. Call 1-833-913-4210 with questions, or
- 2. visit www.IHGdatasecuritysettlement.com.
- 3. You may also write with questions to:

IHG Data Security Settlement c/o Settlement Administrator P.O. Box 8247 Philadelphia, PA 19101-8247.

Please do not contact the Court with questions.

THE SETTLEMENT BENEFITS

7. What does the Settlement provide?

The Settlement will provide payments to people who submit valid claims for (1) Expense Reimbursement, and/or (2) Fraudulent and Unauthorized Charges Reimbursement. The total payments to the class are capped at \$1,550,000.

8. What payments are available for Expense Reimbursement?

Settlement Class Members are eligible to receive expense reimbursement of up to \$250 (in total) for the following categories of out-pocket expenses:

- Unreimbursed bank fees;
- Unreimbursed card reissuance fees:
- Unreimbursed overdraft fees:
- Unreimbursed charges related to unavailability of funds;
- Unreimbursed late fees;
- Unreimbursed over-limit fees;
- Long distance telephone charges;
- Cell minutes (if charged by the minute);
- Internet usage charges (if charged by the minute or the amount of data usage);
- Text messages (if charged by the message);
- Unreimbursed charges from banks or credit card companies;
- Postage and shipping charges;
- Interest on payday loans due to card cancelation or due to over-limit situation;
- Cost for obtaining credit reports, and payments for obtaining or removing credit freezes and financial account freezes;
- Costs of credit monitoring and identity theft protection (up to \$75) purchased and paid for any time from August 1, 2016, through and including **September 12, 2020**; and

• Reimbursement of up to four hours of documented lost time (at \$20 per hour) spent dealing with replacement card issues, updating automatic payments associations, contesting fraudulent charges, and otherwise dealing with the Data Security Incidents.

Reasonable documentation must be submitted with your Claim Form showing that either of the Data Security Incidents was a contributing factor to the expense being incurred. More details are provided in the Settlement Agreement, which is available at **www.IHGdatasecuritysettlement.com**.

9. What payments are available for Fraudulent and Unauthorized Charges Reimbursement?

Settlement Class Members are eligible to receive reimbursement of actual unreimbursed losses due to fraudulent activity or unauthorized charges of up to \$3,500 per Settlement Class Member.

Reasonable documentation must be submitted with your Claim Form showing that the charge was more likely than not caused by the Data Security Incidents. More details are provided in the Settlement Agreement, which is available at **www.IHGdatasecuritysettlement.com**.

10. Can I submit claims for both types of Expenses?

Yes, you can submit claims for both Expense Reimbursement and Fraudulent and Unauthorized Charges Reimbursement.

HOW TO GET BENEFITS

11. How do I get benefits?

To get payment from the Settlement, you must complete a Claim Form. Please read the instructions carefully, fill out the Claim Form, provide reasonable documentation, and mail it postmarked no later than **September 12, 2020** to:

IHG Data Security Settlement c/o Settlement Administrator P.O. Box 8247 Philadelphia, PA 19101-8247

Claim Forms are available at **www.IHGdatasecuritysettlement.com** or you may request one by mail by calling 1-833-913-4210.

12. How will claims be decided?

The Settlement Administrator will initially decide whether the information provided on a Claim Form is complete and valid. The Settlement Administrator may require additional information from any claimant. If the required information is not provided timely, the claim will be considered invalid and will not be paid.

If the claim is complete and the Settlement Administrator denies the claim entirely or partially, the claimant will be provided an opportunity to correct deficiencies identified by the Settlement Administrator.

REMAINING IN THE SETTLEMENT

13. Do I need to do anything to remain in the Settlement?

You do not have to do anything to remain in the Settlement, but if you want a payment, you must submit a Claim Form postmarked by **September 12, 2020**.

14. What am I giving up as part of the Settlement?

If the Settlement becomes final, you will give up your right to sue IHG for the claims being resolved by this Settlement. The specific claims you are giving up against IHG are described in Section 1.15, 1.16, 1.23 of the Settlement Agreement. You will be releasing IHG and all related people or entities as described in Section 6 of the Settlement Agreement. The Settlement Agreement is available at **www.IHGdatasecuritysettlement.com**.

The Settlement Agreement describes the released claims with specific descriptions, so read it carefully. If you have any questions you can talk to the law firms listed in Question 18 for free or you can, of course, talk to your own lawyer at your own expense.

EXCLUDING YOURSELF FROM THE SETTLEMENT

If you do not want a payment from this Settlement, but you want to keep the right to sue IHG about issues in this case, then you must take steps to get out of the Settlement Class. This is called excluding yourself from – or is sometimes referred to as "opting out" of – the Settlement Class.

15. If I exclude myself, can I get a payment from this Settlement?

No. If you exclude yourself, you will not be entitled to any benefits of the Settlement. You will also not be bound by any judgment in this case.

16. If I do not exclude myself, can I sue IHG for the same thing later?

No. Unless you exclude yourself, you give up any right to sue IHG for the claims that this Settlement resolves. You must exclude yourself from the Settlement Class to start your own lawsuit or to be part of any different lawsuit relating to the claims in this case. If you exclude yourself, do not submit a Claim Form to ask for a payment.

17. How do I exclude myself from the Settlement?

To exclude yourself, send a letter that says you want to be excluded from the Settlement in *Orr*, *et al.* v. *InterContinental Hotels Group*, *PLC*, *et al.*, Case No. 17-cv-01622-MLB. Include your name, address, and signature. You must mail your Exclusion Request postmarked by **August 12**, **2020** to:

IHG Settlement Exclusions c/o Settlement Administrator P.O. Box 8247 Philadelphia, PA 19101-8247

THE LAWYERS REPRESENTING YOU

18. Do I have a lawyer in this case?

Yes. The Court appointed the following lawyers as Lead Class Counsel: Ben Barnow and Erich P. Schork, Barnow and Associates, P.C., and David J. Worley, Evangelista Worley LLC.

You will not be charged for these lawyers. If you want to be represented by your own lawyer, you may hire one at your own expense.

19. How will the lawyers be paid?

Lead Class Counsel will request the Court's approval of an award for attorneys' fees and reasonable costs and expenses of \$550,000. Lead Class Counsel will also request approval of incentive awards of \$1,500 for each of the Representative Plaintiffs. Any amount that the Court awards for attorneys' fees, costs, expenses, and incentive awards will be paid separately by IHG and will not reduce the amount of payments to Settlement Class Members who submit valid claims.

OBJECTING TO THE SETTLEMENT

You can tell the Court that you do not agree with the Settlement or some part of it.

20. How do I tell the Court that I do not like the Settlement?

You can object to the Settlement if you do not like it or some part of it. The Court will consider your views. To do so, you must file a written objection in this case, *Orr, et al. v. InterContinental Hotels Group, PLC, et al.*, No 17-cv-01622-MLB, with the Clerk of the Court at the address below.

Your objection must include all of the following information:

- (1) The objector's full name, address, and email address (if any);
- (2) Information identifying the objector as a Settlement Class Member, including proof that they are a member of the Settlement Class;
- (3) A written statement of all grounds for the objection, accompanied by any legal support for the objection;
- (4) The identity of all counsel representing the objector;
- (5) The identity of all counsel representing the objector who may appear at the Final Fairness Hearing;
- (6) All other cases in which the objector (directly or through counsel) has filed an objection to any proposed class action settlement, has been a named plaintiff in any class action, or has served as proposed or class counsel, including the case name, court, and docket number for each;
- (7) A list of all persons who will be called to testify at the Final Fairness Hearing in support of the objection;
- (8) A list of all persons who will be called to testify at the Final Fairness Hearing in support of the objection;

- (9) A statement confirming whether the objector intends to personally appear or testify at the Final Fairness Hearing; and
- (10) The objector's signature or the signature of the objector's duly authorized attorney or other duly authorized representative (along with documentation setting forth such representation).

Your objection must be filed no later than **August 12, 2020** to:

Clerk of the Court United States District Court, Northern District of Georgia Richard B. Russell Federal Building 2211 United States Courthouse 75 Ted Turner Drive, SW Atlanta, GA 30303-3309

In addition, you must <u>mail</u> a copy of your objection to Lead Class Counsel and Defense Counsel, postmarked no later than **August 12, 2020**:

| LEAD CLASS COUNSEL | Lead Class Counsel | Defense Counsel |
|-----------------------------|-------------------------|------------------------|
| Erich P. Schork | David J. Worley | David A. Carney |
| Barnow and Associates, P.C. | Evangelista Worley, LLC | Baker & Hostetler, LLP |
| 205 West Randolph Street | 500 Sugar Mill Road | 127 Public Square |
| Suite 1630 | Building A, Suite 245 | Suite 2000 |
| Chicago, IL 60606 | Atlanta, GA 30350 | Cleveland, OH 44114 |

21. What is the difference between objecting and asking to be excluded?

Objecting is telling the Court that you do not like the Settlement and why you do not think it should be approved. You can object only if you do not exclude yourself from the Settlement Class. Excluding yourself is telling the Court that you do not want to be part of the Settlement Class. If you exclude yourself, you have no basis to object because the case no longer affects you.

THE COURT'S FINAL FAIRNESS HEARING

The Court will hold a hearing to decide whether to grant final approval of the Settlement.

22. When and where will the Court decide whether to approve the Settlement?

The Court will hold a Final Fairness Hearing at 10:00 a.m. on **September 2, 2020**, in Courtroom 1906 at the Richard B. Russell Federal Building, United States District Court, 75 Ted Turner Drive, SW, Atlanta, GA. The hearing may be moved to a different date or time without additional notice, so it is a good idea to check **www.IHGdatasecuritysettlement.com** or call 1-833-913-4210.

At this hearing, the Court will consider whether the Settlement is fair, reasonable, and adequate. If there are timely objections, the Court will consider them and will listen to people who have asked to speak at the hearing if such a request has been properly made. The Court will also rule on the request for an award of attorneys' fees, costs, and expenses, as well as the request for incentive awards for the Representative Plaintiffs. After the hearing, the Court will decide whether to approve the Settlement. We do not know how long these decisions will take.

23. Do I have to attend the hearing?

No. Lead Class Counsel will present the Settlement Agreement to the Court. You or your own lawyer are welcome to attend at your expense, but you are not required to do so. If you send an objection, you do not have to come to the Court to talk about it. As long as you filed your written objection on time with the Court and mailed it according to the instructions provided in Question 20, the Court will consider it.

24. May I speak at the hearing?

You may ask the Court for permission to speak at the Final Fairness Hearing. To do so, you must file an objection according to the instructions in Question 20, including all the information required.

Your Objection must be <u>filed</u> with the Clerk of the Court for United States District Court for the Northern District of Georgia no later than **August 12**, **2020**. In addition, you must <u>mail</u> a copy of your objection to both Lead Class Counsel and Defense Counsel listed in Question 20, postmarked no later than **August 12**, **2020**.

IF YOU DO NOTHING

25. What happens if I do nothing?

If you do nothing, you will get no benefits from this Settlement. Once the Settlement is granted final approval and the judgment becomes final, you will not be able to start a lawsuit, continue with a lawsuit, or be part of any other lawsuit against IHG about the legal issues in this case, ever again.

You must exclude yourself from the Settlement if you want to retain the right to sue IHG for the claims resolved by this Settlement.

GETTING MORE INFORMATION

26. How do I get more information?

This Notice only provides a summary the proposed Settlement. Complete details about the Settlement can be found in the Settlement Agreement available at **www.IHGdatasecuritysettlement.com**.

You may also:

1. Write to:

IHG Data Security Settlement c/o Settlement Administrator P.O. Box 8247 Philadelphia, PA 19101-8247

- 2. Visit the Settlement website at www.IHGdatasecuritysettlement.com
- 3. Call the toll-free number 1-833-913-4210.

From: No Reply

To:

Subject: Notice of IHG Data Security Class Action Settlement

Class Member ID: 31131SAMPLE12

If You Used a Credit or Debit Card at an InterContinental Hotels Group (IHG) Branded Hotel Location Between August 1, 2016 and December 29, 2016, You Could Get Money from a Class Action Settlement.

Si desea recibir esta notificación en español, llámenos o visite nuestra página web.

A Settlement has been reached in a class action lawsuit involving malware intrusions that affected certain Inter-Continental Hotels Corporation and InterContinental Hotels Group Resources, Inc. ('IHG')-branded hotel, restaurant and bar locations between August 1, 2016 through December 29, 2016 (the "Data Security Incidents"). The affected hotel brands include InterContinential, Holiday Inn, Holiday Inn Express & Suites, Candlewood Suites, Crowne Plaza, Staybridge Suites, and Hotel Indigo. The specific locations and time frames during which the IHG-branded hotel, restaurant, and bar locations were affected by the Data Security Incidents are available at www.IHGdatasecuritysettlement.com.

Who is Included?

You are included in the Settlement if you reside in the United States and used a credit or debit card at the front desk of an affected hotel location or to make or attempt to make a purchase at an affected restaurant or bar location identified at the website www.IHGdatasecuritysettlement.com during the period in which that hotel, restaurant or bar was affected by the Data Security Incidents.

What can I get from the Settlement?

The Settlement provides for payments to people who submit valid claims for documented out-of-pocket expenses of up to \$250 that either of the Data Security Incidents was a contributing factor to the expense being incurred, and for reimbursement of documented fraudulent and unauthorized losses of up to \$3,500 that were more likely than not caused by the Data Security Incidents. The total payments to the class are capped at \$1,550,000.

How do I get a payment?

The only way to qualify for a payment is to submit a valid Claim Form online or postmarked no later than **September 12, 2020**. You can file a claim online at <u>www.IHGdatasecuritysettlement.com</u> or call **1-833-913-4210** to request that a Claim Form be mailed to you.

What are my Rights?

<u>Do Nothing</u>: If you do nothing, you will remain in the Settlement Class, but you will not be eligible for benefits, and you will be bound by the decisions of the Court and give up your rights to sue IHG for the claims resolved by this Settlement. <u>Object to the Settlement</u>: You can stay in the Settlement Class and object to the Settlement for any reason. Objections must be filed with the Clerk of Court for the United States District Court for the Northern District of Georgia by **August 12, 2020**. <u>Exclude Yourself</u>: If you do not want to be legally bound by the Settlement and wish to retain the right to sue IHG, you must request to be excluded by **August 12, 2020**. Detailed instructions on how to object or exclude yourself can be found at **www.IHGdatasecuritysettlement.com.**

On **September 2, 2020**, the Court will hold a Final Fairness Hearing to determine whether to approve the Settlement, Class Counsel's request for attorneys' fees and reasonable costs and expenses of \$550,000, and an Incentive Award of \$1,500 for each of the Representative Plaintiffs. The final approval motion and motion for attorneys' fees and reasonable costs and expenses will be posted on the Settlement website after they are filed. You or your lawyer may attend the hearing at your own cost, but you do not have to.

This is only a summary. For additional information including the Claim Form, the Settlement Agreement, how to file an objection, and Frequently Asked Questions call 1-833-913-4210 or visit www.IHGdatasecuritysettlement.com.

www.IHGdatasecuritysettlement.com 1-833-913-4210

To unsubscribe from this list, please click here: <u>Unsubscribe</u>

Case in the remedia 622-MLB Document 77-2 Filed 08/21/20 FR and 38 so May 1

c/o Settlement Administrator PO Box 8247 Philadelphia, PA 19101-8247 U.S. POSTAGE PAID

CITY, ST PERMIT NO. XXXX

LEGAL NOTICE

If You Used a Credit or Debit Card at an InterContinental Hotels **Group (IHG) Branded Hotel Location Between August 1, 2016** and December 29, 2016, You Could **Get Money from a Class Action** Settlement.

Si desea recibir esta notificación en español, llámenos o visite nuestra página web.

<<Barcode>>

Class Member ID: 31131SAMPLE12

<<FirstName>> <<LastName>> <<BusinessName>> <<Address>> << Address 2>> <<City>>, <<ST>> <<Zip>>-<<zip4>> A Scrisson thing been viscible to a grass Adult of laws 10 me malware intrusions that affected certain Inter-Continental Hotels Corporation and Inter-Continental Hotels Group Resources, Inc. ("IHG")-branded hotel, restaurant and bar locations between August 1, 2016 through December 29, 2016 (the "Data Security Incidents"). The affected hotel brands include Inter-Continential, Holiday Inn, Holiday Inn Express & Suites, Candlewood Suites, Crowne Plaza, Staybridge Suites, and Hotel Indigo. The specific locations and time frames during which the IHG-branded hotel, restaurant, and bar locations were affected by the Data Security Incidents are available at www.IHGdatasecuritysettlement.com.

Who is Included?

You are included in the Settlement if you reside in the United States and used a credit or debit card at the front desk of an affected hotel location or to make or attempt to make a purchase at an affected restaurant or bar location identified at the website www.IHGdatasecuritysettlement.com during the period in which that hotel, restaurant or bar was affected by the Data Security Incidents.

What can I get from the Settlement?

The Settlement provides for payments to people who submit valid claims for documented out-of-pocket expenses of up to \$250 that either of the Data Security Incidents was a contributing factor to the expense being incurred, and for reimbursement of documented fraudulent and unauthorized losses of up to \$3,500 that were more likely than not caused by the Data Security Incidents. The total payments to the class are capped at \$1.550,000.

How do I get a payment?

The only way to qualify for a payment is to submit a valid Claim Form online or postmarked no later than **September 12, 2020.**

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What are my Rights?

Do Nothing: If you do nothing, you will remain in the Settlement Class, but you will not be eligible for benefits, and you will be bound by the decisions of the Court and give up your rights to sue IHG for the claims resolved by this Settlement. Object to the Settlement: You can stay in the Settlement Class and object to the Settlement for any reason. Objections must be filed with the Clerk of Court for the United States District Court for the Northern District of Georgia by August 12, 2020. Exclude Yourself: If you do not want to be legally bound by the Settlement and wish to retain the right to sue IGH, you must request to be excluded by August 12, 2020. Detailed instructions on how to object or exclude yourself can be found at www.IHGdatasecuritysettlement.com.

On September 2, 2020, the Court will hold a Final Fairness Hearing to determine whether to approve the Settlement, Class Counsel's request for attorneys' fees and reasonable costs and expenses of \$550,000, and an Incentive Award of \$1,500 for each of the Representative Plaintiffs. The final approval motion and motion for attorneys' fees and reasonable costs and expenses will be posted on the Settlement website after they are filed. You or your lawyer may attend the hearing at your own cost, but you do not have to.

This is only a summary. For additional information including the Claim Form, the Settlement Agreement, how to file an objection, and Frequently Asked Questions call 1-833-913-4210 or visit www.IHGdatasecuritysettlement.com.

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|------------------------|---------------|----------------|----------------------------|
| | | | Postage Required |

Orr v IHG Settlement c/o Settlement Administrator P.O. Box 8247 Philadelphia, PA 19101-8247

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Class Member ID: 31131SAMPLE12

Address Update

If you have an address different from where this postcard was mailed to, please write your correct address and email below and return this portion to the address provided on the other side

DO NOT USE THIS POSTCARD TO FILE A CLAIM, AN EXCLUSION OR OBJECTION.

| Name:First Name | M.I. | Last Name |
|-------------------|--------|-----------|
| Street Address: | | |
| Street Address 2: | | |
| City: | State: | Zip Code: |
| Email Address: | | @ |
| | | |

MUST BE SUBMITTED NO LATER THAN September 12, 2020

Claim Form

For Office Use Only

Orr v. Inter-Continental Hotels Corp. and InterContinental Hotels Group Resources, Inc.

This Claim Form should be filled out online or submitted by mail if you (1) reside in the United States and (2) used a credit or debit card at the front desk of an affected hotel location, or to make or attempt to make a purchase at an affected restaurant or bar location, during the time periods identified at www.IHGdatasecuritysettlement.com. The time frames during which the different hotel, restaurant, and bar locations were affected by the Data Security Incidents are posted on the Settlement administration website. These affected time periods vary by location but are all between August 1, 2016, and December 29, 2016. You may receive a check if you fill out this Claim Form, the Settlement is approved, and you are found to be eligible for a payment.

The Settlement Notice describes your legal rights and options. Please visit the official Settlement administration website, www.IHGdatasecuritysettlement.com, or call 1-833-913-4210 for more information.

This Claim Form may be submitted online at www.IHGdatasecuritysettlement.com or completed and mailed to the address below. If you wish to submit a Claim Form for a Settlement payment, you need to provide the information requested below. Please print clearly in blue or black ink. Online Claim Forms must be submitted on or before **September 12, 2020**. Claim Forms, including supporting documentation, submitted by mail must be postmarked by **September 12, 2020** and mailed to:

IHG Data Breach Settlement c/o Settlement Administrator P.O. Box 8247 Philadelphia, PA 19101-8247

I. CLAIMANT INFORMATION

The Settlement Administrator will use this information for all communications regarding this Claim Form and the Settlement. If this information changes before the Settlement benefits are issued, you must notify the Settlement Administrator in writing at the address above.

| First Name | M.I. | Last Name | |
|-----------------------------|-----------------------|--|---|
| Mailing Address, Line 1: St | reet Address/P.O. Box | | |
| Mailing Address, Line 2 | | | |
| City | State | Zip Code | e |
| | @ | <u>. </u> | |
| Email Address | | | |
| (| | | |
| (| <u></u> | | |

II. PAYMENT ELIGIBILITY

| Section A: |
|---|
| If you received a postcard or email notifying you about the Settlement Agreement, please enter the Class Member ID the was included in your postcard or email notice here: |
| 31136 |
| If you received notice of this settlement through a publication or through a website please identify the affected IHG-brand hotel, restaurant, or bar location and the approximate date(s) of your stay(s) and/or purchases or attempted purchases on the below: |
| Hotel/Restaurant: |
| Date(s) of Stay(s)/Purchase(s): |
| Section B: |
| Please select benefit payment option for valid claims: |
| Electronic Payment Check |
| If "Electronic Payment" is selected, you will receive an email after Final Approval with a list of available payment options. You MUST include your Email Address in Section I. |
| III. BENEFIT SELECTION |
| Expense Reimbursement. If you wish to receive reimbursement (up to \$250) for expenses or lost time incurred as a rest of the Data Security Incidents, check the relevant box below, fill in the total amount you are claiming for each categor sign the attestation at the end of this Claim Form, and attach supporting documentation as described in bold type (if you are asked to provide account statements as part of proof required for any part of your claim, you may mark out any unrelate transactions if you wish). By checking the box(es) and signing the attestation below, you are affirming that to the bear or your knowledge and belief either of the Data Security Incidents was a contributing factor to the expense being incurred. |
| Bank Fees. Unreimbursed card replacement fees, card reissuance fees, overdraft fees, over-the-limit fees, charges related to the unavailability of funds, or late fees |
| Total amount for this category \$ |
| Attach a copy of a bank or credit card statement or other proof of the fees or charges. |
| Phone/Internet Charges. Long distance phone charges, cell phone charges (only if charged by the minute), Internet usage charges (only if charged based on the amount of data usage or if charged by the minute) or text message charges (if charged by the message). |
| Total amount for this category \$ |

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| Pastage/Shinning Pastage and shinning charges |
|---|
| Postage/Shipping. Postage and shipping charges. |
| Total amount for this category \$ |
| Attach a copy of all postage or shipping expenses. |
| <u>Interest</u> . Interest on payday loans due to card cancelation or due to over-the-limit situation. |
| Total amount for this category \$ |
| Attach bills, receipts, or other documentation showing the charges. |
| <u>Credit Reports/Freezes</u> . Amounts paid to obtaining credit report(s) and obtaining or removing credit freezes and financial account freezes. |
| Total amount for this category \$ |
| Attach receipts, invoices, or other documentation showing the amounts paid. |
| <u>Credit Monitoring Costs.</u> Costs of credit monitoring (up to \$75) purchased and paid for any time during the period August 1, 2016 through and including September 12, 2020 . |
| Total amount for this category \$ |
| Attach a copy of a receipt or other proof of purchase for credit monitoring purchased. |
| <u>Lost Time</u> . Reimbursement for lost time up to 4 hours at \$20.00/hour for time spent dealing with replacement card issues, updating automatic payment associations, contesting fraudulent charges, and otherwise dealing with the Data Security Incidents. |
| Total number of hours claimed |
| If the time was spent online or on the telephone, briefly describe what you did. If the time was spent updating accounts due to card being reissued, identify the other accounts that had to be updated. |
| |
| |

Fraudulent and Unauthorized Charges Reimbursement. If you wish to receive reimbursement of actual unreimbursed losses due to fraudulent activity or unauthorized charges (up to \$3,500) that were more likely than not caused by the Security Incidents, check the relevant box below, describe the unreimbursed losses claimed (including the amount of each loss), sign the attestation at the end of this Claim Form, and attach supporting documentation (if you are asked to provide account statements as part of proof required for any part of your claim, you may mark out any unrelated transactions if you wish). By checking the box and signing the attestation below, you are affirming that to the best or your knowledge and belief the claimed loses were more likely than not caused by the Data Security Incidents.

| Attach documen | tation showing that the c | laimed loses were | more likely than no | t caused by the Data Security | y Incidents. |
|----------------|---------------------------|-------------------|---------------------|-------------------------------|--------------|
| SIGNATU | RE | | | | |
| | | | | | |

Exhibit C



Legal Notice

If You Used a Credit or Debit Card at an InterContinental Hotels Group (IHG) Branded Hotel Location Between August 1, 2016 and December 29, 2016, You Could Get Money from a Class Action Settlement.

Si desea recibir esta notificación en español, llámenos o visite nuestra página web.

A Settlement has been reached in a class action lawsuit involving malware intrusions that affected certain Inter-Continental Hotels Corporation and Inter-Continental Hotels Group Resources, Inc. ("IHG")-branded hotel, restaurant and bar locations between August 1, 2016 through December 29, 2016 (the "Data Security Incidents"). The affected hotel brands include Inter-Continential, Holiday Inn, Holiday Inn Express & Suites, Candlewood Suites, Crowne Plaza, Staybridge Suites, and Hotel Indigo. The specific locations and time frames during which the IHG-branded hotel, restaurant, and bar locations were affected by the Data Security Incidents are available at www.IHGdatasecuritysettlement.com.

Who is Included?

You are included in the Settlement if you reside in the United States and used a credit or debit eard at the front desk of an affected hotel location or to make or attempt to make a purchase at an affected restaurant or bar location identified at the website www.IHGdatasecuritysettlement.com during the period in which that hotel, restaurant or bar was affected by the Data Security Incidents.

What can I get from the Settlement?

The Settlement provides for payments to people who submit valid claims for documented out-of-pocket expenses of up to \$250 that either of the Data Security Incidents was a contributing factor to the expense being incurred, and for reimbursement of documented fraudulent and unauthorized losses of up to \$3,500 that were more likely than not caused by the Data Security Incidents. The total payments to the class are capped at \$1,550,000.

How do I get a Payment?

The only way to qualify for a payment is to submit a valid Claim Form online or postmarked no later than September 12, 2020. You can file a claim online at www.IHGdatasecuritysettlement. com or call 1-833-913-4210 to request that a Claim Form be mailed to you.

What are my Rights?

<u>Do Nothing:</u> If you do nothing, you will remain in the Settlement Class, but you will not be eligible for benefits, and you will be bound by the decisions of the Court and give up your rights to sue IHG for the claims resolved by this Settlement.

Object to the Settlement: You can stay in the Settlement Class and object to the Settlement for any reason. Objections must be filed with the Clerk of Court for the United States District Court for the Northern District of Georgia by August 12, 2020.

Exclude Yourself: If you do not want to be legally bound by the Settlement and wish to retain the right to sue IHG, you must request to be excluded by August 12, 2020. Detailed instructions on how to object or exclude yourself can be found at www.IHGdatasecuritysettlement.com.

On September 2, 2020, the Court will hold a Final Fairness Hearing to determine whether to approve the Settlement, Class Counsel's request for attorneys' fees and reasonable costs and expenses of \$550,000, and an Incentive Award of \$1,500 for each of the Representative Plaintiffs. The final approval motion and motion for attorneys' fees and reasonable costs and expenses will be posted on the Settlement website after they are filed. You or your lawyer may attend the hearing at your own cost, but you do not have to.

This is only a summary. For additional information including the Claim Form, the Settlement Agreement, how to file an objection, and Frequently Asked Questions call 1-833-913-4210 or visit www.IHGdatasecuritysettlement.com.

www.IHGdatasecuritysettlement.com 1-833-913-4210

Reg picks

IV I'll Be Gone in the Dark

crime Directed by Liz Garbus, this docuseries settles in like a nightmare. It's based on the best-selling book by Michelle McNamara, comedian Patton Oswalt's wife, who died two years before its 2018 publication. She was fascinated—obsessed—by the so-called Golden State Killer, responsible for 12 deaths and more than 50 rapes. (A former cop was arrested as a suspect just as the series started filming.) Dark is about her hunt for evidence, but it's also about a whole realm of true-crime devotees, pursuing justice into the shadows. (HBO, June 28, 10 p.m.)

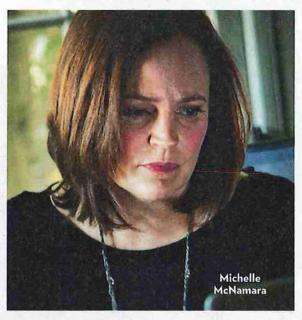




Exhibit D





Exhibit E





IHGDATASECURITYSETTLEMENT.COM
IHG Data Breach Settlement

Learn More

Exhibit F

If You Used a Credit or Debit Card at an InterContinental Hotels Group (IHG) Branded Hotel Location Between August 1, 2016 and December 29, 2016, You Could Get Money from a Class Action Settlement.

English

Pickup

Where did my release get picked up?

154

113,257,011

total pickup total potential audience

Traffic

What traffic did my release generate?

4,841

543

release views release web crawler hits

Audience

Who are the audiences viewing my release?

60

119

1.035

media views organization views Associated Press outlets

Engagement

How are people engaging with my release?

744

total engagement actions

8 736 shares click-throughs

Industry Benchmarks

On a scale of 1 - 100, how this release performed compared to other similar releases.

56 total visibility

78 68 23 pickup traffic audience

100 engagement

Pickup

Overview

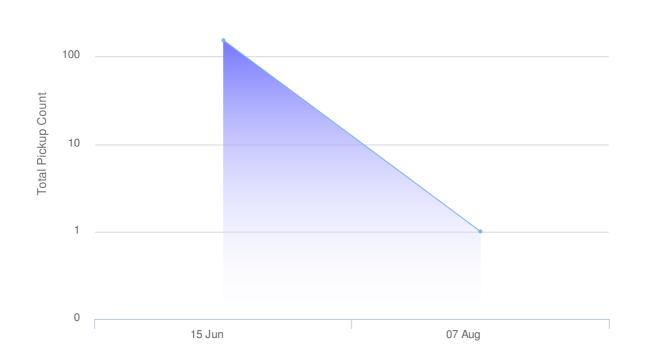


| TOTAL POTENTIAL AUDIENCE | 113M |
|--------------------------|------|
| | |

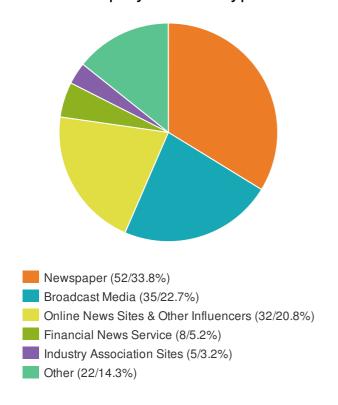
| Exact Match | 113M visitors |
|-------------|---------------|
| Twitter | 548 followers |

Total Pickup Over Time

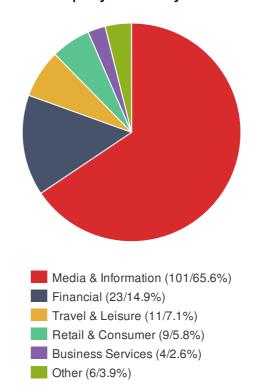
Total pickup since your content was distributed



Total Pickup by Source Type



Total Pickup by Industry



Exact Match Pickup

Exact matches are full text postings of your content which we have found in the online and social media that we monitor. Understand how it is calculated.

Total Exact Matches: 153

Total Potential Audience: 113,256,463.

| Logo | Outlet Name | Location | Source Type | Industry | Potential Audience |
|-----------------------------|---|------------------|---------------------------------------|------------------------|--|
| YAHOO! FINANCE | Yahoo! Finance Online ☐ View Release | Global | Online News Sites & Other Influencers | Media & Information | 41,088,892 ^[1] visitors/month |
| Market Watch | MarketWatch Online ☐ View Release | United States | Financial News Service | Financial | 33,910,226 ^[1] visitors/month |
| THE GLOBE AND MAIL | The Globe and Mail Online ☐ View Release | Canada | Newspaper | Media & Information | 8,230,666 ^[1] visitors/month |
| Seeking Alpha ⁽⁾ | Seeking Alpha Online ☐ View Release | United States | Financial News Service | Financial | 7,288,866 ^[1] visitors/month |

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| CISION PANENSMIRE | PR Newswire Online ☐ View Release | Global | PR Newswire | Media & Information | 5,968,835 ^[1] visitors/month |
|-------------------------------|--|------------------|--|------------------------|---|
| BENZINGA | Benzinga Online ☐ View Release | United States | Online News Sites & Other Influencers | Financial | 3,441,304 [1] visitors/month |
| M\\rightar\) | Morningstar Online ☐ View Release | Global | Financial Data, Research & Analytics | Financial | 2,643,852 [1] visitors/month |
| A NEWS | WFMZ-TV IND-69 [Allentown, PA] Online ☐ View Release | United States | Broadcast Media | Media & Information | 1,318,396 ^[1] visitors/month |
| barchart | Barchart.com Online ☐ View Release | United States | News & Information Service | Financial | 1,234,644 [1] visitors/month |
| StreetInsider.com | StreetInsider Online ✓ View Release | United States | Online News Sites & Other Influencers | Financial | 787,198 [1] visitors/month |
| Kake-com | KAKE-TV ABC [Wichita, KS] Online □ View Release | United States | Broadcast Media | Media & Information | 657,060 [1] visitors/month |
| EYEWITNESS NEWS | WRCB-TV NBC-3 [Chattanooga, TN] Online ☐ View Release | United States | Broadcast Media | Media & Information | 621,393 [1] visitors/month |
| MDJ HAETA IAU OVINA | Marietta Daily Journal [Marietta, GA] Online ☐ View Release | United States | Newspaper | Media & Information | 546,067 [1] visitors/month |
| wfmj ! ! ! ! ! ! ! ! ! | WFMJ-TV NBC-21 [Youngstown, OH] Online □ View Release | United States | Broadcast Media | Media & Information | 494,054 [1] visitors/month |
| WBOC 16 | WBOC-TV CBS-16 [Salisbury, MD] Online View Release | United States | Broadcast Media | Media & Information | 401,946 ^[1] visitors/month |
| ERIE NEWS | WICU-TV NBC-12 / WSEE-TV CBS-35 [Erie, PA] Online □ View Release | United States | Broadcast Media | Media & Information | 339,495 [1] visitors/month |
| 2 NEWS | KTVN-TV CBS-2 [Reno, NV] Online ☐ View Release | United States | Broadcast Media | Media & Information | 308,738 ^[1] visitors/month |
| Stockhouse. | StockHouse.com Online ☐ View Release | Canada | Trade Publications | Financial | 281,697 [1] visitors/month |
| Direct Agreement | Daily Local News Online ✓ View Release | United States | Newspaper | Media & | 179,082 ^[1] |

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| DAILY TIMES | Delaware County Daily Times Online ✓ View Release | United States | Newspaper | Media & Information | 173,907 ^[1] visitors/month |
|--|---|------------------|--|------------------------|--|
| NEWS | WENY-TV [Horseheads, NY] Online ☐ View Release | United States | Broadcast Media | Media & Information | 172,906 ^[1] visitors/month |
| News-Press <mark>now</mark> | St. Joseph News-Press Online ☐ View Release | United States | Newspaper | Media & Information | 154,273 ^[1] visitors/month |
| RFDTV | RFD-TV [Nashville, TN] Online ☐ View Release | United States | Broadcast Media | Media & Information | 131,759 ^[1] visitors/month |
| WRALF COM | WRAL-TV CBS-5 [Raleigh, NC] Online ✓ View Release | United States | Broadcast Media | Media & Information | 128,972 [1] visitors/month |
| Townhall Findings | Townhall Finance Online ☐ View Release | United States | Financial News Service | Media & Information | 128,972 [1] visitors/month |
| The second secon | Tamar Securities Online ☐ View Release | United States | Online News Sites & Other Influencers | Financial | 128,972 [1] visitors/month |
| Financial | FinancialContent - PR Newswire Online ☐ View Release | United States | Financial News Service | Media & Information | 128,972 [1] visitors/month |
| International Business Times | IBTimes Online ✓ View Release | United States | Newspaper | Media & Information | 128,972 [1] visitors/month |
| rrstar.com heterlagarta hetalitea integrando stranta inva | Rockford Register Star [Rockford, IL] Online ☐ View Release | United States | Newspaper | Media & Information | 128,972 [1] visitors/month |
| GREATAMERICAN PRANCE REPORTED | Great American Financial Resources Online ✓ View Release | United States | News & Information Service | Financial | 128,972 [1] visitors/month |
| Franktin Credit | Franklin Credit Management Online View Release | United States | Online News Sites & Other Influencers | Financial | 128,972 [1] visitors/month |
| Value Investing News Investor promoted stock market reven | Value Investing News Online ☐ View Release | United States | Financial News Service | Financial | 128,972 ^[1] visitors/month |
| Dow Theory Letters @DowTheoryLetters | Dow Theory Letters Online ☐ View Release | United States | Banking & Financial Institutions | Financial | 128,972 [1] visitors/month |
| Daily Penny Alerts | Daily Penny Alerts Online ✓ View Release | United States | Online News Sites & Other Influencers | Financial | 128,972 [1] visitors/month |

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| | | | | • | |
|--|--|------------------|--|------------------------|---------------------------------------|
| Participant Education Center | Benefit Plans Administrative Services Online | United States | Online News Sites & Other Influencers | Financial | 128,972 [1] visitors/month |
| ascensus" | Ascensus Online ☐ View Release | United States | Online News Sites & Other Influencers | Financial | 128,972 ^[1] visitors/month |
| 1st Discount Brokerage | 1st Discount Brokerage Online ☐ View Release | United States | Financial News Service | Financial | 128,972 [1] visitors/month |
| One News Page | One News Page Global Edition Online View Release | Global | Online News Sites & Other Influencers | Media & Information | 109,187 [1] visitors/month |
| FOX 40 WICZTV BING-ANTON | WICZ-TV FOX-40 [Binghamton, NY] Online ☐ View Release | United States | Broadcast Media | Media & Information | 99,563 ^[1] visitors/month |
| .com | KJTV-TV FOX-34 [Lubbock, TX] Online ☐ View Release | United States | Broadcast Media | Media & Information | 58,789 [1] visitors/month |
| VB Profiles | VB Profiles Online ☐ View Release | United States | News & Information Service | Business Services | 55,001 ^[1] visitors/month |
| Dailya American Dailyanerican con | Daily American [Somerset, PA] Online ☐ View Release | United States | Newspaper | Media & Information | 54,999 [1] visitors/month |
| NEWS CHANNEL NEBRASKA NORTHEAST NEBRASEA | NCN: Northeast - News Channel Nebraska [Norfolk, NE] Online ☐ View Release | United States | Broadcast Media | Media & Information | 54,707 ^[1] visitors/month |
| spoke | Spoke Online ☐ View Release | United States | News & Information Service | Business Services | 49,412 ^[1] visitors/month |
| NEWS CHANNEL NEBRASKA | NCN: River Country - NewsChannelNebraska [Nebraska City, NE] Online ☐ View Release | United States | Broadcast Media | Media & Information | 47,074 [1] visitors/month |
| CE | The Courier Express [DuBois, PA] Online □ View Release | United States | Newspaper | Media & Information | 47,025 [1] visitors/month |
| NEWS Executives shrow | Suncoast News Network [Sarasota, FL] Online View Release | United States | Broadcast Media | Media & Information | 39,843 [1] visitors/month |
| WRDE A COAST TV | WRDE-TV CBS [Milton, DE] Online ☐ View Release | United States | Broadcast Media | Media & Information | 39,213 ^[1] visitors/month |
| | Bucks Local News Online ☐ View Release | United States | Newspaper | Media & Information | 38,322 ^[1] visitors/month |

| The Braggert Cra | Bradford Era Online ☐ View Release | United States | Newspaper | Media & Information | 32,148 ^[1] visitors/month |
|---|---|------------------|--|------------------------|---|
| MAINLINE medianens ambinda coping | Mainline Media News Online ☐ View Release | United States | Newspaper | Media & Information | 27,277 ^[1] visitors/month |
| THE REPORTER | Reporter Online 🖵 View Release | United States | Newspaper | Media & Information | 26,103 ^[1] visitors/month |
| | Montgomery Media Online ☐ View Release | United States | Newspaper | Media & Information | 25,863 ^[1] visitors/month |
| THE PROGRESS | The Progress News [Clearfield, PA] Online ☐ View Release | United States | Newspaper | Media & Information | 22,007 ^[1] visitors/month |
| NEWS CHANNEL PANEAR OLD | NCN: Panhandle - News Channel Nebraska [Grand Island, NE] Online 🖵 View Release | United States | Broadcast Media | Media & Information | 19,417 ^[1] visitors/month |
| | Tioga Publishing Online ☐ View Release | United States | Newspaper | Media & Information | 19,212 ^[1] visitors/month |
| Dally Herald Big Picture Local Focus | Daily Herald [Chicago, IL] Online ☐ View Release | United States | Newspaper | Media & Information | 18,199 ^[1] visitors/month |
| NEWS CHANNE NEBRASKA SOUTHERST NEBRASKA | NCN: Southeast - News Channel Nebraska [Beatrice, NE] Online ✓ View Release | United States | Broadcast Media | Media & Information | 18,168 ^[1] visitors/month |
| NEWS CHANNEL NEBRASKA PLATTE VALLEY | NCN: Platte Valley - News Channel Nebraska [Columbus, NE] Online ☐ View Release | United States | Broadcast Media | Media & Information | 16,801 ^[1] visitors/month |
| MARKETPLACE' | Marketplace Online ☐ View Release | United States | Broadcast Media | Media & Information | 11,999 ^[1] visitors/month |
| NEWSCHANNEL NEBRASKA ONAHA & LINCOLN | NCN: Metro - News Channel Nebraska [Omaha, NE] Online View Release | United States | Broadcast Media | Media & Information | 11,934 ^[1] visitors/month |
| NewsBlaze | NewsBlaze US Online ☐ View Release | United States | Online News Sites & Other Influencers | Media & Information | 8,219 ^[1] visitors/month |
| | Berks-Mont Online ✓ View Release | United States | Newspaper | Media & Information | 6,962 ^[1] visitors/month |

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| | | | | • | |
|--|---|------------------|--|------------------------|--|
| NAMED CONST NEWS NETWORK WILMOWN TO ALLOWOUT ON FARMAL (167) | Delaware County News Network Online ☐ View Release | United States | Newspaper | Media & Information | 6,728 ^[1] visitors/month |
| NEWS CHANNEL NEBRASKA | NCN: Central - News Channel Nebraska [Grand Island, NE] Online ☐ View Release | United States | Broadcast Media | Media & Information | 5,838 ^[1] visitors/month |
| MILLENNIUM | Millennium Magazine Online ☐ View Release | United States | Magazine | Entertainment | 5,443 ^[1] visitors/month |
| One News Page | One News Page Unites States Edition Online ☐ View Release | United States | Online News Sites & Other Influencers | Media & Information | 4,126 ^[1] visitors/month |
| DAILY RESS.COM | The Daily Press [St. Marys, PA] Online ☐ View Release | United States | Newspaper | Media & Information | 4,002 [1] visitors/month |
| Ask | Ask.com Online ☐ View Release | United States | Online News Sites & Other Influencers | Media & Information | 3,650 ^[1] visitors/month |
| Mangle Mary S | KXTQ-FM 106.5 Magic [Lubbock, TX] Online ☐ View Release | United States | Broadcast Media | Media & Information | 3,615 ^[1] visitors/month |
| 077/ YESI | KLZK-FM 107.7 YES FM [Lubbock, TX] Online ☐ View Release | United States | Broadcast Media | Media & Information | 3,301 ^[1] visitors/month |
| CNHINEWS You need Josephine | CNHI News Online ☐ View Release | United States | Newspaper | Media & Information | 3,027 ^[1] visitors/month |
| TELEMUNDO LUBBOCK | Telemundo Lubbock [Lubbock, TX] Online ☐ View Release | United States | Broadcast Media | Media & Information | 2,912 ^[1] visitors/month |
| Mag <u>azines<mark>today</mark></u> | Magazines Today Online ₩ View Release | Global | Trade Publications | Media & Information | 2,829 ^[1] visitors/month |
| PROFIT QUOTES | ProfitQuotes Online ☐ View Release | United States | Financial News Service | Financial | 2,757 ^[1] visitors/month |
| tickertech.com | Ticker Technologies Online ☐ View Release | United States | Financial News Service | Financial | 2,665 ^[1] visitors/month |
| THE BUFFALO NEWS | Buffalo News [Buffalo, NY] Online ☐ View Release | United States | Newspaper | Media & Information | 2,624 ^[1] visitors/month |
| 10X(2) | WBOC-TV FOX-21 [Salisbury, MD] Online □ View Release | United States | Broadcast Media | Media & Information | 2,424 [1] visitors/month |

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| | | | | • | |
|--|--|------------------|--|--------------------------------|--|
| THE SPIRIT | The SPIRIT Online ☐ View Release | United States | Newspaper | Media & Information | 2,406 ^[1] visitors/month |
| NEWSOK (1982) of 10 classes of 1992) for the three three | Oklahoman [Oklahoma City, OK] Online ☐ View Release | United States | Newspaper | Media & Information | 2,343 [1] visitors/month |
| Dittsburgh Post-Gazette' post-gazete.com | Pittsburgh Post-Gazette [Pittsburgh, PA] Online □ View Release | United States | Newspaper | Media & Information | 2,326 ^[1] visitors/month |
| MINYANVILLE | Minyanville Online ☐ View Release | United States | Online News Sites & Other Influencers | Financial | 2,161 ^[1] visitors/month |
| WORLD FOODTRAVEL ASSOCIATION | World Food Travel Association Online ☐ View Release | Global | Industry Association Sites | Travel & Leisure | 2,047 [1] visitors/month |
| NEWS CHANNEL NEBRASKA NEBERASKA | NCN: Mid-Plains - News Channel Nebraska [Grand Island, NE] Online □ View Release | United States | Broadcast Media | Media & Information | 2,040 [1] visitors/month |
| The Chronicle Journal | The Chronicle Journal [Thunder Bay, ON] Online ☐ View Release | Canada | Newspaper | Media & Information | 1,992 ^[1] visitors/month |
| 1007 SCORE | 100.7-FM The Score [Lubbock, TX] Online ☐ View Release | United States | Broadcast Media | Media & Information | 1,930 ^[1] visitors/month |
| LATIN BUSINESS TODAY | Latin Business Today Online ☐ View Release | United States | Online News Sites & Other Influencers | Multicultural & Demographic | 1,698 ^[1] visitors/month |
| OOUT IN THE PROPERTY OF THE PR | KTTU-FM 97.3 Double T [Lubbock, TX] Online ☐ View Release | United States | Broadcast Media | Media & Information | 1,590 ^[1] visitors/month |
| MorningNews | The Morning News [Blackfoot, ID] Online □ View Release | United States | Newspaper | Media & Information | 1,564 ^[1] visitors/month |
| MYMOTHERLODE.com | myMotherLode.com [Sonora, CA] Online ☐ View Release | United States | Newspaper | Media & Information | 1,556 ^[1] visitors/month |
| Support for Stepdards | Support for Stepdads Online ☐ View Release | United States | Blog-Parental Influencers | Retail & Consumer | 1,530 ^[1] visitors/month |
| JOT/UP | Jotup Online ☐ View Release | Global | Online News Sites & Other Influencers | Business Services | 1,450 ^[1] visitors/month |
| \Diamond | ArlingtonWatches Online ✓ View Release | Global | Online News Sites & Other Influencers | Retail & Consumer | 1,384 ^[1] visitors/month |

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| | | | | • | |
|--|--|------------------|--|------------------------|--|
| TO THE SECTION OF THE SEC | KLBB-FM 93.7 The Eagle [Lubbock, TX] Online ☐ View Release | United States | Broadcast Media | Media & Information | 1,379 ^[1] visitors/month |
| BORGER NEWS-HERALD | Borger News Herald [Borger, TX] Online ☐ View Release | United States | Newspaper | Media & Information | 1,288 ^[1] visitors/month |
| LUBBOCK | KLCW-TV Lubbock CW [Lubbock, TX] Online | United States | Broadcast Media | Media & Information | 1,234 ^[1] visitors/month |
| Mammoth Times | Mammoth Times [Mammoth Lakes, CA] Online ☐ View Release | United States | Newspaper | Media & Information | 1,113 ^[1] visitors/month |
| MALVERN DAILY RECORD | Malvern Daily Record [Malvern, AR] Online ☐ View Release | United States | Newspaper | Media & Information | 1,073 ^[1] visitors/month |
| HE SALINE COURIER | The Saline Courier [Benton, AR] Online ☐ View Release | United States | Newspaper | Media & Information | 1,073 ^[1] visitors/month |
| W | Oldies 97.7 FM [Lubbock, TX] Online ☐ View Release | United States | Broadcast Media | Media & Information | 1,052 ^[1] visitors/month |
| Vily Cines Leaver | Daily Times Leader [West Point, MS] Online ☐ View Release | United States | Newspaper | Media & Information | 1,045 ^[1] visitors/month |
| FAT PITCH FIXANCIALS | Fat Pitch Financials Online View Release | United States | Online News Sites & Other Influencers | Financial | 1,029 ^[1] visitors/month |
| hepilotnews.com | The Pilot News [Plymouth, IN] Online □ View Release | United States | Newspaper | Media & Information | 1,010 ^[1] visitors/month |
| my lubbockty | KMYL-TV MyLubbock-TV [Lubbock, TX] Online View Release | United States | Broadcast Media | Media & Information | 1,003 ^[1] visitors/month |
| POLICIA DE SENTE (NO SE ANNI SE 100 E ANNI | KJUN-TV / KFOL-TV HTV10 [Houma, LA] Online View Release | United States | Broadcast Media | Media & Information | 982 [1] visitors/month |
| weetwater Reporter | Sweetwater Reporter [Sweetwater, TX] Online View Release | United States | Newspaper | Media & Information | 936 [1] visitors/month |
| TMES/Recom | Valley City Times-Record [Valley City, ND] Online ☐ View Release | United States | Newspaper | Media & Information | 881 ^[1] visitors/month |
| NAPAKONETA DAILY NEWS | Wapakoneta Daily News [Wapakoneta, OH] Online □ View Release | United States | Newspaper | Media & Information | 847 [1] visitors/month |

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| DECATER DAILY DEMOCRAT | Decatur Daily Democrat [Decatur, IN] Online View Release | United States | Newspaper | Media & Information | 843 ^[1] visitors/month |
|--|---|------------------|--|--------------------------------|--------------------------------------|
| (95.9) LUBBOCK'S 90s | 96.9-FM The Bull [Lubbock, TX] Online ☐ View Release | United States | Broadcast Media | Media & Information | 820 ^[1] visitors/month |
| AMERICAN | The Antlers American [Antlers, OK] Online ☐ View Release | United States | Newspaper | Media & Information | 806 ^[1] visitors/month |
| Winslow, Evans \(\text{Circles; Inc.} | Winslow, Evans & Crocker Online ☐ View Release | United States | Online News Sites & Other Influencers | Financial | 803 ^[1] visitors/month |
| Che Arupert Alain Express | The Newport Daily Express [Newport, VT] Online ✓ View Release | United States | Newspaper | Media & Information | 756 ^[1] visitors/month |
| Starkville Daily News | Starkville Daily News [Starkville, MS] Online ✓ View Release | United States | Newspaper | Media & Information | 700 ^[1] visitors/month |
| SPRING HERRALD | Big Spring Herald [Big Spring, TX] Online ☐ View Release | United States | Newspaper | Media & Information | 695 ^[1] visitors/month |
| EDGE <mark>media</mark> letwork | EDGE Philadelphia [Philadelphia, PA] Online 🖵 View Release | United States | Online News Sites & Other Influencers | Multicultural & Demographic | 694 [1] visitors/month |
| thePunxsutawnerSpirit | The Punxsutawney Spirit [Punxsutawney, PA] Online □ View Release | United States | Newspaper | Media & Information | 690 ^[1] visitors/month |
| The Community Post Serving our communities since 1896 | Minster Community Post [Minster, OH] Online □ View Release | United States | Newspaper | Media & Information | 671 ^[1] visitors/month |
| Kalle Republican | The Kane Republican [Kane, PA] Online ☐ View Release | United States | Newspaper | Media & Information | 665 ^[1] visitors/month |
| Observer News Enterprise www.observernewsonline.com | The Observer News Enterprise [Newton, NC] Online ✓ View Release | United States | Newspaper | Media & Information | 656 ^[1] visitors/month |
| CALIFORNIA TRAVEL ASSOCIATION CONTROL TO A SOCIATION | CalTravel - California Travel Association Online ✓ View Release | United States | Industry Association Sites | Travel & Leisure | 648 ^[1] visitors/month |
| Corices Cong Corner | Cori s Cozy Corner Online ☐ View Release | United States | Blog-Parental Influencers | Retail & Consumer | 637 ^[1] visitors/month |
| FORWARD CABIN | The Forward Cabin Online ☐ View Release | United States | Online News Sites & Other Influencers | Travel & Leisure | 634 ^[1] visitors/month |

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| | | | | • | |
|--|--|------------------|--|--------------------------------|--------------------------------------|
| Evening ELEADER | The Evening Leader [St. Marys, OH] Online ☐ View Release | United States | Newspaper | Media & Information | 622 ^[1] visitors/month |
| The Post & Mail tracky leeiny Whiley Creaty, Indiana | The Post and Mail [Columbia City, IN] Online ☐ View Release | United States | Newspaper | Media & Information | 612 ^[1] visitors/month |
| RIDOWAY RECORD | Ridgway Record [Ridgway, PA] Online ☐ View Release | United States | Newspaper | Media & Information | 584 [1] visitors/month |
| Axcess News | Axcess News Online View Release | United States | Online News Sites & Other Influencers | Media & Information | 580 [1] visitors/month |
| The Anyo Register | Inyo Register [Bishop, CA] Online → View Release | United States | Newspaper | Media & Information | 554 ^[1] visitors/month |
| Deer Park Tribune∗€ | The Deer Park Tribune [Deer Park, WA] Online → View Release | United States | Newspaper | Media & Information | 523 ^[1] visitors/month |
| OTRAU DALLY NEWS | Poteau Daily News [Poteau, OK] Online ☐ View Release | United States | Newspaper | Media & Information | 522 ^[1] visitors/month |
| Reporter & News | DatelineCarolina Online → View Release | United States | Online News Sites & Other Influencers | Media & Information | 506 ^[1] visitors/month |
| | Skal International USA [SIUSA] Online View Release | United States | Industry Association Sites | Travel & Leisure | 430 [1] visitors/month |
| WILLARDPOST 18 1994/8 #1815 | Willard Post Online ☐ View Release | Global | Blog | Multicultural & Demographic | 420 ^[1] visitors/month |
| SOGOTRADE | SOGOTRADE Online ☐ View Release | United States | News & Information Service | Financial | 394 [1] visitors/month |
| MY STLLY LITTLE GANC (In Relyn, Torion, Granap, and mor | My Silly Little Gang Online ☐ View Release | United States | Blog-Parental Influencers | Retail & Consumer | 394 ^[1] visitors/month |
| Forefront Moda News | Forefront Media News Online 🖵 View Release | United States | Online News Sites & Other Influencers | Media & Information | 334 [1] visitors/month |
| ni ue si o nun ccin. Morio Liberati | Maria Liberati Online → View Release | United States | Blog | Retail & Consumer | 211 ^[1] visitors/month |
| | Travel Writers' Network Online View Release | United States | Industry Association Sites | Travel & Leisure | 211 ^[1] visitors/month |

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| | Odoc 1.17 CV OTOZZ IVIED D | ocument | | 20 1 age 07 01 1 | |
|--|---|------------------|---|-----------------------------|--------------------------------------|
| IN THE RESERVE TO THE | Bay Area Business Travel Association Online | United States | Industry Association Sites | Travel & Leisure | 145 ^[1] visitors/month |
| GAMING&LEISURE | Gaming and Leisure Online ☐ View Release | United States | Trade Publications | Travel & Leisure | 134 ^[1] visitors/month |
| NETUSA | Invertir USA Online ☐ View Release | United States | Online News Sites & Other Influencers | Media & Information | 115 ^[1] visitors/month |
| AS <mark>H</mark> LEY YEEN | Ashley Yeen Online ☐ View Release | Global | Blog | Retail & Consumer | 87 ^[1] visitors/month |
| manhattanweek.com | Manhattanweek Online ☐ View Release | United States | Online News Sites & Other Influencers | Media & Information | 64 ^[1] visitors/month |
| GIGHTSEERS' DELIGHT | Sightseers' Delight Online ☐ View Release | United States | Blog | Travel & Leisure | 52 ^[1] visitors/month |
| WINE COUNTRY | Wine Country International Magazine Online ☐ View Release | United States | Online News Sites & Other Influencers | Retail & Consumer | 40 ^[1] visitors/month |
| SANKIVS | Saxus Leadership Development Online ☐ View Release | United States | Online News Sites & Other Influencers | Business Services | Not Available |
| do you VACAY | Do You Vacation Online ☐ View Release | United States | Online News Sites & Other Influencers | Travel & Leisure | Not Available |
| Debt Collector NEWS | Debt Collector News Online ☐ View Release | United States | Online News Sites & Other Influencers | Financial | Not Available |
| 1stCounsel | 1stCounsel Online ☐ View Release | United States | Online News Sites & Other Influencers | Policy & Public Interest | Not Available |
| UTT Kanel Group lac. | OTT Travel Online View Release | United States | Online News Sites & Other Influencers | Travel & Leisure | Not Available |
| Wine Divo Lifestyle | Wine Diva Lifestyle Online ☐ View Release | United States | Blog - Spirits, Cocktails, Beer & Wine | Retail & Consumer | Not Available |
| PRONTO HOTEL MARKETING | Pronto Hotel Marketing Online ✓ View Release | United States | Online News Sites & Other Influencers | Travel & Leisure | Not Available |
| HUSTLELYN | HustleLyn Online ☐ View Release | United States | Blog-Parental Influencers | Retail & Consumer | Not Available |

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*The data cited here by SimilarWeb represents site traffic data of worldwide unique visitors on desktop and mobile devices. Data is updated monthly.

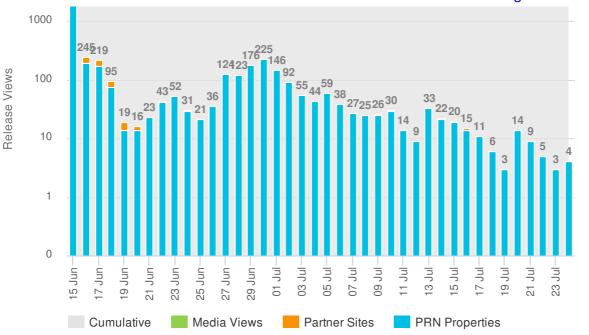
Traffic

Overview

| RELEASE VIEWS & HITS | 5.4K | MULTIMEDIA | 0 |
|--------------------------|------|------------|---|
| Release Views | 4.8K | | |
| Media Views | 60 | | |
| Public Views | 4.8K | | |
| Partner Sites | 384 | | |
| PR Newswire Channels | 4.4K | | |
| Release Web Crawler Hits | 543 | | |

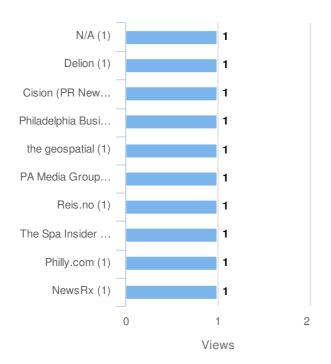
Release Views
Release Views Over Time

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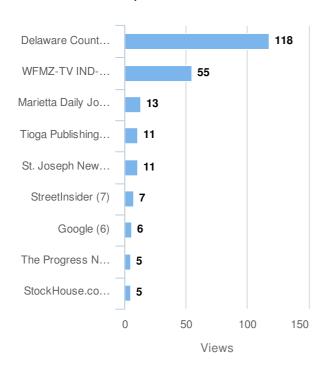
Media Views on PR Newswire for Journalists

Top 10 Outlets



Views on Partner Sites

Top 10 Sites



Traffic to PR Newswire Properties

Type of Views Type Desktop Views Mobile/Tablet Vie Total Views on F

| Туре | Views |
|---------------------------------------|-------|
| Desktop Views | 3,363 |
| Mobile/Tablet Views | 1,034 |
| Total Views on PR Newswire Properties | 4,397 |

External Traffic Sources

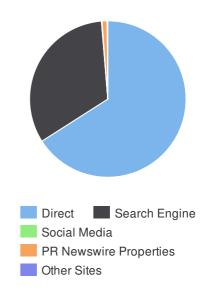
Desktop Views

Mobile/Tablet Views

Understand how viewers found your release.

| Source Type | Source | Instances |
|---------------------|--------|-----------|
| Direct | | 2,900 |
| Direct | Direct | 2,900 |
| ∨ Search Engine (3) | | 1,440 |
| Total | | 4,397 |

| Source Type | Source | Instances |
|------------------------------|--------------------------------------|-----------|
| Search Engine | Google | 1,434 |
| Search Engine | Ask.com | 5 |
| Search Engine | Bing | 1 |
| ∨ Social Media (1) | | 5 |
| Social Media | Twitter | 5 |
| ∨ PR Newswire Properties (2) | | 46 |
| PR Newswire Properties | prnewswire.com | 43 |
| PR Newswire Properties | newswire.ca | 3 |
| ∨ Other Sites (3) | | 6 |
| Other Sites | search.myway.com | 3 |
| Other Sites | apps.liveqa.mcafeemobilesecurity.com | 2 |
| Other Sites | m.iexplore.io | 1 |
| Total | | 4,397 |



Audience

Overview

VIEWS FROM IDENTIFIED AUDIENCES

179

AP & INFLUENCER LIST RECIPIENTS 1K

| Wire Distribution | / AD Outlete |
|-------------------|--------------|
| Wile Distribution | / AF Oullels |

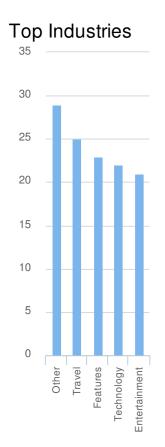
1K

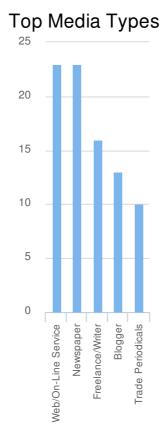
| Media Views | 60 |
|--------------------|-----|
| Organization Views | 119 |

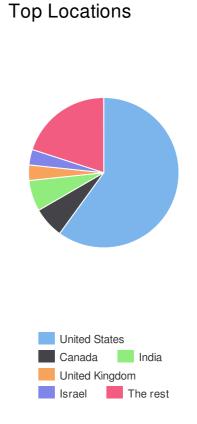
Audience Summary

Media Demographics

A break down of the industries covered, the media types and the locations of the journalists & bloggers accessing your release on PR Newswire for Journalists.





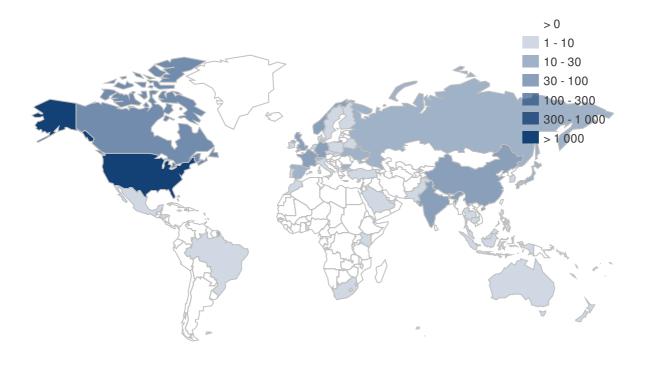


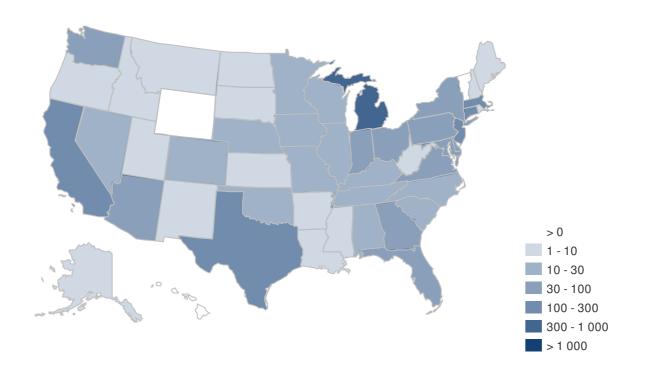
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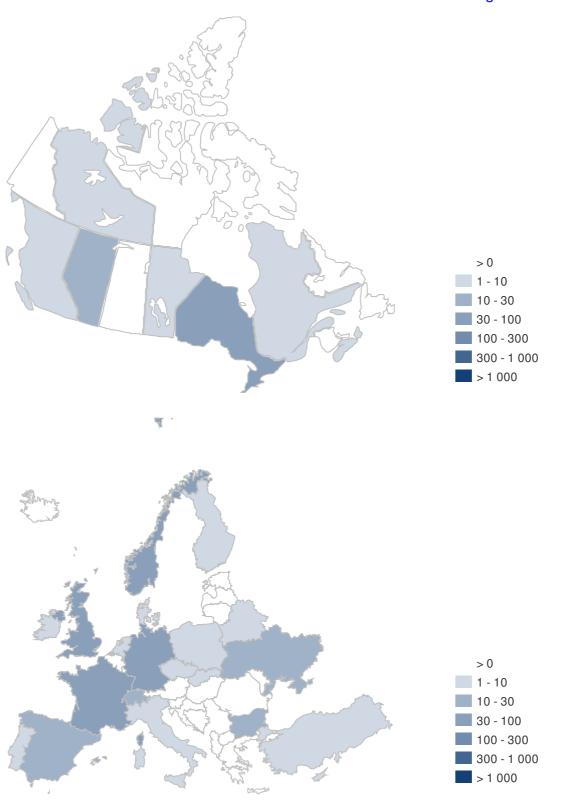
See where views of your release originated. Hover over map to see totals by location.

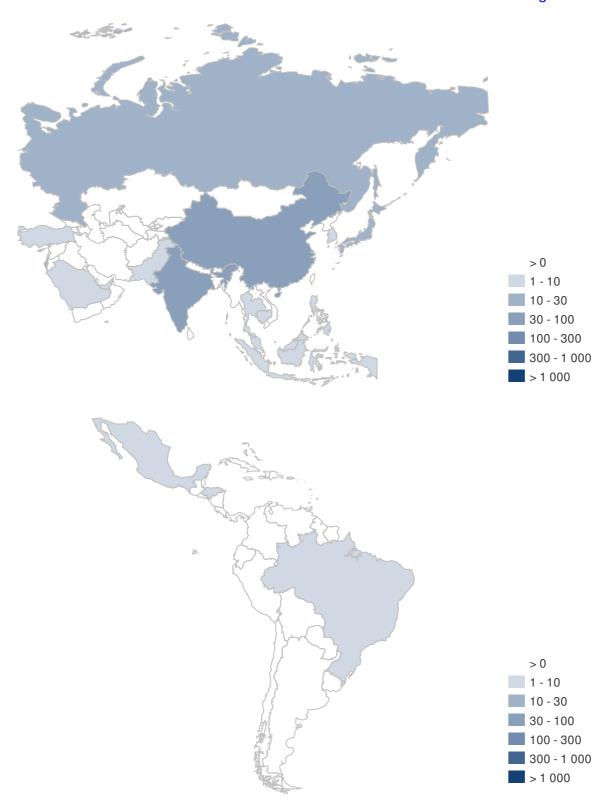
Select a region:

World View









Audience Details

Media Views

See the details of each media outlet from PR Newswire for Journalists that viewed your release.

| Outlet | Industry | Source Type | Location | Views | |
|--------|----------|-------------|----------|-------|--|
| Total | | | | 60 | |

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| N/A | Auto, Broadcast, Consumer Products, Energy, Entertainment, Environment, Features, Financial Services, General Business, Healthcare, Heavy Industry, Media, Other, Public Issues, Sports, Technology, Transportation, Travel | Newspaper, Web/On-Line Service | Israel ISRAEL | 1 |
|----------------------------------|--|---|-----------------------------------|---|
| Delion | Environment, Financial Services, General Business, Other, Technology | Blogger, Newspaper | Canada CANADA | - |
| Cision (PR Newswire) | Auto, Broadcast, Consumer Products, Energy, Entertainment, Environment, Features, Financial Services, General Business, Healthcare, Heavy Industry, Media, Other, Public Issues, Sports, Technology, Transportation, Travel | Blogger, Consumer Periodicals, Freelance/Writer, Newspaper, Other, Radio, Television, Trade Periodicals, Web/On-Line Service, Wire Service | United States UNITED STATES | - |
| Philadelphia Business Journal | Consumer Products, Energy, Financial Services, General Business, Healthcare, Media, Other, Sports, Technology, Transportation, Travel | Newspaper | United States UNITED STATES | 1 |
| the geospatial | Media, Other, Technology | Web/On-Line Service | India INDIA | |
| PA Media Group | General Business | Newspaper | United States UNITED STATES | |
| Reis.no | Travel | Blogger, Consumer Periodicals | Norway NORWAY | |
| The Spa Insider | Consumer Products, Travel | Freelance/Writer | United States UNITED STATES | |
| Philly.com | Auto, Broadcast, Consumer Products, Energy, Entertainment, Environment, Features, Financial Services, General Business, Healthcare, Heavy Industry, Media, Other, Public Issues, Sports, Technology, Transportation, Travel | Blogger, Consumer Periodicals, Freelance/Writer, Newspaper, Other, Radio, Television, Trade Periodicals, Web/On-Line Service, Wire Service | United States UNITED STATES | |
| NewsRx | Auto, Broadcast, Consumer Products, Energy, Entertainment, Environment, Features, Financial Services, General Business, Healthcare, Heavy Industry, Media, Other, Public Issues, Sports, Technology, Transportation, Travel | Web/On-Line Service | United States UNITED STATES | |
| Word Geek Media | Auto, Broadcast, Consumer Products, Energy, Entertainment, Environment, Features, Financial Services, General Business, Healthcare, Heavy Industry, Media, Other, Public Issues, Sports, Technology, Transportation, Travel | Freelance/Writer | United States UNITED STATES | |
| Argus Media Group | Auto, Broadcast, Consumer Products, Energy, Entertainment, Environment, Features, Financial Services, General Business, Healthcare, Heavy Industry, Media, Other, Public Issues, Sports, Technology, Transportation, Travel | Web/On-Line Service | United States UNITED STATES | |
| Total | · | | | 6 |

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| PR Newswire | Sports | Web/On-Line Service, Wire Service | United States UNITED STATES | 7 |
|---|---|--|-------------------------------------|----|
| The Morning Call | Public Issues | Newspaper | United States UNITED STATES | 1 |
| Law360 (Portfolio Media) | Energy | Web/On-Line Service | United States UNITED STATES | |
| IVC | Auto, Energy, Entertainment, Environment, Financial Services, Healthcare, Media, Sports, Technology, Transportation, Travel | Other | Israel ISRAEL | |
| National Observer | Other | Newspaper | United States UNITED STATES | |
| N/A | Energy, Entertainment, Features, Media, Public Issues, Sports | Freelance/Writer | United States UNITED STATES | |
| Pennsylvania Bar Institute | Other | Other | United States UNITED STATES | |
| ULTIMATE REPORT | Auto, Broadcast, Consumer Products, Energy, Entertainment, Environment, Features, Financial Services, General Business, Healthcare, Media, Other, Public Issues, Sports, Technology, Transportation, Travel | Blogger, Freelance/Writer, Web/On-Line Service | United States UNITED STATES | |
| gabby cabby | Auto, Broadcast, Consumer Products, Energy, Entertainment, Environment, Features, Financial Services, General Business, Healthcare, Heavy Industry, Media, Other | Blogger, Consumer Periodicals, Freelance/Writer, Newspaper, Radio, Television, Trade Periodicals, Web/On- Line Service, Wire Service | United States UNITED STATES | |
| Indian Branding Company | Entertainment, General Business, Public Issues, Technology | Freelance/Writer | India INDIA | |
| S&P Global Intelligence | Energy, Heavy Industry, Other | Web/On-Line Service, Wire Service | United Kingdom UNITED KINGDOM | |
| Indspark | Features | Blogger | Denmark DENMARK | |
| KrazzyMag | Auto, Entertainment, Environment, Financial Services, General Business, Healthcare, Media, Public Issues, Sports, Technology, Travel | Blogger, Other, Web/On-Line Service | India INDIA | |
| Freelance: FE News, The Orchard at Tesco | Auto, Broadcast, Consumer Products, Energy, Entertainment, Environment, Features, Financial Services, General Business, Healthcare, Heavy Industry, Media, Public Issues, Sports, Technology, Transportation, Travel | Consumer Periodicals, Freelance/Writer, Newspaper, Radio, Television, Trade Periodicals, Web/On-Line Service, Wire Service | United Kingdom UNITED KINGDOM | |
| BlissFireMedia | Consumer Products, Entertainment, Environment, Features, Healthcare, Media, Other, Public Issues, Technology | Blogger, Consumer Periodicals, Freelance/Writer, Other, Web/On-Line Service | United States UNITED STATES | |
| Total | | | | 60 |

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| Content Canada | Other | Freelance/Writer | Canada CANADA | |
|-------------------------------|---|---|-----------------------------------|--|
| Auburn Wire | Sports | Freelance/Writer, Web/On-Line Service | United States UNITED STATES | |
| The Legal Intelligencer | General Business | Newspaper | United States UNITED STATES | |
| Daily News | Other | Other | South Africa SOUTH AFRICA | |
| PR | Technology | Other | Malaysia MALAYSIA | |
| Freelancer | Other | Trade Periodicals | United States UNITED STATES | |
| Silver Marketing Group | Auto, Broadcast, Consumer Products, Energy, Entertainment, Features, Financial Services, Healthcare, Media, Other, Public Issues, Sports, Technology, Transportation, Travel | Consumer Periodicals, Newspaper, Trade Periodicals, Web/On-Line Service | United States UNITED STATES | |
| heart & soul | Entertainment, Healthcare, Travel | Consumer Periodicals, Radio, Web/On-Line Service | United States UNITED STATES | |
| Economic Review | Auto, Energy, Features, Financial Services, Media, Public Issues, Sports | Freelance/Writer, Newspaper, Trade Periodicals | Pakistan PAKISTAN | |
| SNL Energy | Energy | Trade Periodicals | United States UNITED STATES | |
| http://gay_blog.blogspot.com/ | Other, Travel | Web/On-Line Service | United States UNITED STATES | |
| Feather River Bulletin | Other | Newspaper | United States UNITED STATES | |
| Pittsburgh Business Times | Broadcast, Consumer Products, Energy, Entertainment, Features, Financial Services, Healthcare, Media, Public Issues, Sports, Technology, Transportation, Travel | Newspaper | United States UNITED STATES | |
| WSAZ | Financial Services | Television | United States UNITED STATES | |
| Freelancer | Features, Travel | Freelance/Writer | United States UNITED STATES | |
| New York 1 News | Other | Television | United States UNITED STATES | |
| Total | | | | |

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| Walla Walla Union Bulletin | Features, Healthcare, Technology | Newspaper | United States UNITED STATES | 1 |
|-----------------------------------|--|--|--|----|
| Kingsport Times-New | Other | Newspaper | United States UNITED STATES | 1 |
| Randall-Reilly Publishing Co. | Transportation | Trade Periodicals | United States UNITED STATES | 1 |
| The Kyle & Jackie O Show | Broadcast, Consumer Products, Entertainment, Features, Media, Other, Public Issues, Technology | Radio | Australia AUSTRALIA | 1 |
| Gaceta UNAM | Environment, Features, Healthcare, Media, Public Issues, Sports, Travel | Newspaper, Web/On-Line Service | Mexico MEXICO | 1 |
| Sing Tao Daily Toronto Edition | Other | Newspaper | Canada CANADA | 1 |
| NRIT media | Auto, Consumer Products, Entertainment, Sports, Technology, Travel | Trade Periodicals, Web/On- Line Service | Netherlands NETHERLANDS | 1 |
| A Life In The day Of | Travel | Blogger | Canada CANADA | 1 |
| Enjoy Unlimited Holidays | Travel | Blogger | India INDIA | 1 |
| Khaleej Times | Features, Travel | Blogger, Newspaper, Radio, Web/On-Line Service | United Arab Emirates UNITED ARAB EMIRATES | 1 |
| Fitness And The Foodie | Consumer Products, Entertainment, Other, Travel | Blogger | United States UNITED STATES | 1 |
| Houston Chronicle | Features | Newspaper | United States UNITED STATES | 1 |
| Freelancer | Entertainment, Features, Healthcare | Freelance/Writer, Newspaper | United States UNITED STATES | 1 |
| News Aktuell | Other | Wire Service | Switzerland SWITZERLAND | 1 |
| Coelum | Other | Consumer Periodicals, Web/On-Line Service | Italy ITALY | 1 |
| Okinawa Marine | Broadcast, Environment, Features, Financial Services, Media, Public Issues, Technology, Transportation, Travel | Freelance/Writer, Newspaper, Web/On-Line Service, Wire Service | Japan JAPAN | 1 |
| WESA-FM | Other | Other | United States UNITED STATES | 1 |
| Total | | | | 60 |

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Organization Views
See which organizations have viewed your release

| Organization | Headquarters | Visitor Location | Parent Organization | Industry | Viev |
|--|--|--|---|--|------|
| The Hongkong and Shanghai Banking Corp Ltd | 2/F Technology Block, HSBC Building Tseung Kwan O, 2 Chun Sing Street, Tseung Kwan O Industrial Estate , Hong Kong | HONG KONG | | | |
| ADAMS AND REESE LLP | 701 Poydras , | UNITED STATES | | | |
| HSBC EDPI Pvt Ltd. | Plot #8 Survey 64 (Part) Hi-Tech city Layout , India | INDIA | | | |
| Baptist Health - MGM | P.O. Box 11010 , United States | UNITED STATES | Baptist Medical Center | Healthcare, Pharmaceuticals, & Biotech | |
| Headquarters, USAISC | NETC-ANC CONUS TNOSC , United States | UNITED STATES | Army Network Enterprise Technology Command (NETCOM) | Government | |
| HSBC Bank plc | Wentworth Industrial Park Maple Road Tankersly Barnsley S75 3DJ UK, United Kingdom | UNITED KINGDOM | HSBC Holdings plc | Financial Services | |
| D'Play Digital Services Limited | Plot 8, Dr. Nurudeen Olowopopo Avenue, Alausa, Ikeja, Lagos, Nigeria Lagos , Nigeria | | | | |
| Halliburton Company | 3000 N Sam Houston Pkwy E , United States | UNITED STATES | Halliburton Company | Energy & Utilities | |
| Symantec Corporation | 350 Ellis Street , United States | UNITED STATES | Symantec Corporation | Software & Internet | |
| rinity Information Services | 20555 Victor Parkway , United States | UNITED STATES | Trinity Health | Healthcare, Pharmaceuticals, & Biotech | |
| AB DATA LTD | 5301 N IRONWOOD RD , United States | UNITED STATES | AB Data Ltd | Business Services | |
| St. Joseph's College | P.O. Box 909 , United States | UNITED STATES | | Education | |
| /IcAfee, Inc. | 2821 Mission College Blvd. , United States | UNITED STATES | McAfee , Inc. | Manufacturing | |
| Department of Veterans Affairs | 810 Vermont Ave., NW , United States | UNITED STATES | Department of Veterans Affairs | Government | |
| DPTAGE Inc. | Japan | JAPAN | | | |
| Jorth Central PA. Region | 651 Montmorenci Ave , United States | UNITED North Central Pennsylvania Government STATES Regional Planning and Development Commission | | Government | |
| homson Reuters U.S. LLC | One Station Place Metro Center , United States | UNITED KINGDOM | Thomson Reuters Corporation | Media & Entertainment | |
| Thomson Reuters (Professional) australia Limited | 19 Harris Street, Level 6 , Australia | AUSTRALIA | Thomson Reuters (Professional) Australia Limited | Media & Entertainment | |
| OLOCOM SRL | Via Luigi Rizzo, 8/1 , Italy | ITALY | | | |
| ID-18051 CI -Administrative Office f the United States Courts | 21571 Beaumeade Circle , United States | UNITED STATES | | Government | |
| OWNING WELLHEAD QUIPMENT | 2106 N F M 1788 , United States | UNITED STATES | Downing Wellhead Equipment Inc | Energy & Utilities | |
| J.S. Dept. of Health and Human dervices | HHS/ASA/OCIO Room 360-G , United States | UNITED STATES | ннѕ | Government | |
| nformation Handling Services | 15 Inverness Way East. , United States | UNITED STATES | IHS Inc | Software & Internet | |
| | | | | | |

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| | | | | | T |
|---|---|-------------------|--|--|---|
| HCITC | 406 Caroline , United States | UNITED | | Government | |
| | STATES | | | | |
| 23andme | 2035 Landings Drive , United States | UNITED STATES | 23andMe , Inc. | Healthcare, Pharmaceuticals, & Biotech | |
| Cisco Systems, Inc. | 170 West Tasman Drive , United States | UNITED STATES | Cisco Systems Inc | Manufacturing | |
| COWEN EXECUTION SERVICES LLC. | 599 Lexington Ave 20th Floor , United States | UNITED STATES | | | |
| STAYBRIDGE LEXINGTON - Telegration, Inc | 125 Louie PI , United States | UNITED STATES | | | |
| Aviva Canada Inc | 2206 Eglinton Av E , Canada | CANADA | Aviva Canada Inc. | Insurance | |
| JOHNS MARRS ELLIS & HODGE LLP | 805 W 10TH ST #400 , United States | UNITED STATES | | | |
| TOYOTA MOTOR SALES | 1001 CHERRY BLOSSOM WAY , United States | UNITED STATES | | | |
| Baker & Hostetler LLP | 127 Public Square , | UNITED STATES | | | |
| Alorica Philippines Inc. | 5/F Alphaland Southgate Tower 2258 Chino Roces Ave. cor. EDSA , Philippines | PHILIPPINES | | | |
| State Farm Mutual Automobile Insurance Company | | | Insurance | | |
| Lockheed Martin Corporation | Martin Corporation 1401 Del Norte , United States | | Lockheed Martin Corporation | Manufacturing | |
| Team Industrial Services, Inc. | es, Inc. 13131 Dairy Ashford Road Suite 600 , United States | | TEAM Industrial Services , Inc. | Real Estate & Construction | |
| California State University, Chico | Communications Services California State University, Chico , United States | UNITED STATES | California State University , Chico | Education | |
| VISA INTERNATIONAL SERVICE ASSOCIATION | P.O. Box 8999 , United States | UNITED STATES | | | |
| Burlington Northern | Suite 600, 777 Main Street , United States | UNITED STATES | BNSF Railway Company | Transportation & Storage | |
| Agri-Valley Services Corporation | 38 South Main Street Box 650 , United States | UNITED STATES | | | |
| Bechtel Corporation | 12011 Sunset Hills Road , United States | UNITED STATES | Bechtel Corporation | Real Estate & Construction | |
| Oracle Corporation | 500 Oracle Parkway Attn: Charles Hoynowski , United States | UNITED STATES | Oracle Corporation | Software & Internet | |
| Co-operative Group Limited | Co-operative Group 1 Angel Square , United Kingdom | UNITED KINGDOM | | | |
| CAROLINAS HEALTHCARE SYSTEM | 801 S MCDOWELL ST , United States | UNITED STATES | Carolinas HealthCare System | Healthcare, Pharmaceuticals, & Biotech | |
| Knolls Atomic Power Lab | PO Box 1072 , United States | UNITED STATES | Knolls Atomic Power Laboratory | Software & Internet | |
| VPN-Consumer-US | 800 Secaucus Rd Secaucus , United States | | | | |
| EXCO EXTRUSION DIE | 56617 N BAY DR , United States | UNITED STATES | | | |
| FTS DEPT OF ENERGY90DOEX | 814 PITTSBURGH MCKEESPORT BLVD , United States | UNITED STATES | | | |
| Total | | | | | 1 |

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| University of Wisconsin Madison | 1210 W Dayton B332 , United States | UNITED STATES | University of Wisconsin - Whitewater | Education | 1 |
|---|---|--|---|--|-----|
| Roof Technical Services | 1944 Handley Dr , United States | UNITED STATES | | | 1 |
| DYNAMIC AIR INC. | 1125 WILLOW LAKE BLVD , United States | UNITED Dynamic Air Inc STATES | | | 1 |
| State of WI Dept. of Administration | 101 East Wilson Street 8th Floor , United States | UNITED STATES | | | 1 |
| Deutsche Bank | 2 Gatehall Drive , United States | HONG KONG | Deutsche Bank AG | Financial Services | 1 |
| The Goodyear Tire & Rubber Company | 200 Innovation Way , United States | UNITED STATES | | | 1 |
| FN-MX | Mexico | NETHERLANDS | | | |
| Mother Frances Hospital Regional Health Care Center | 509 Douglas Blvd , United States | UNITED STATES | Trinity Mother Frances Hospitals & Clinics | Healthcare, Pharmaceuticals, & Biotech | • |
| TELASTIC | 4210 Coronado Avenue , United States | UNITED STATES | | | |
| Mobilcomm, Inc | 1211 West Sharon Road , United States | UNITED STATES | Mobilcomm Inc | Telecommunications | , |
| USDA Office of Operations | Suite 133, Building A SW , United States | UNITED STATES | U.S. Department of Agriculture | Government | 1 |
| Wells Fargo & Company | Fargo & Company 420 Montgomery ST , United States U | | Wells Fargo & Company | Financial Services | |
| Merck and Co., Inc. | k and Co., Inc. 126 East Lincoln Avenue , United States | | Merck & Co. , Inc. | Healthcare, Pharmaceuticals, & Biotech | 1 |
| FTS 2001/Dept of labor OAS | 200 constitution Ave NW Suite N. 1301 , United States | UNITED STATES | Organization of American States | Non-Profit | - |
| North Central Pennsylvania Regional Planning and Development Commission | 651 Montmorenci Road , United States | UNITED STATES | • | | 1 |
| The Boeing Company | The Boeing Company , United States | UNITED STATES | The Boeing Company | Manufacturing | |
| SkyPort at Texas Army National Guard | 2200 W 35th St Bldg #18 , United States | UNITED STATES | | | |
| CLARKSVILLE DEPARTMENT OF ELECTRICITY | 2021 Wilma Rudolph Blvd. , United States | UNITED STATES | Clarksville Department of Electricity | Energy & Utilities | |
| G-Core Labs S.A. | 2A Rue Albert Borschette LUXEMBOURG, Germany | LUXEMBOURG | | | |
| William Beaumont Hospital | 3601 West 13 Mile Road , United States | UNITED William Beaumont Hospital Healthcare, STATES Pharmaceuticals. Biotech | | Pharmaceuticals, & | 1 |
| CORP BROTHER INTERNATIONAL | United States | UNITED STATES | | | |
| Lam Research Corporation | 4650 Cushing Parkway , United States | UNITED Lam Research Corporation Manufacturin STATES | | Manufacturing | |
| New York State | Office For Technology , United States | UNITED STATES | New York State Education Department | Government | - |
| Federal Trade Commission | 600 Pennsylvania Ave. NW , United States | UNITED STATES | Federal Trade Commission | Government | |
| College of the Holy Cross | 474 Main Street , | UNITED STATES | | | 1 |
| Total | | | | | 119 |

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| SUBWAY | 2600 N SQUIRREL RD , United States | UNITED | Subway | | |
|---|---|------------------|-----------------------------------|--|----|
| Outhrie Health Oans Oamines | 4 Outhin On High d Outro | STATES | | | |
| Guthrie Health Care Services | 1 Guthrie Sq. , United States | UNITED STATES | | | |
| Indiana Office of Technology | Indiana Government Center North 100 North Senate Avenue, Room N551 , United States | UNITED STATES | | | |
| U.S. Geological Survey | 12201 Sunrise Valley Drive , United States | UNITED STATES | U.S. Geological Survey | Government | |
| ZFUS SERVICES, LLC | 6303 OWENSMOUTH AV , United States | UNITED STATES | | | |
| CAMGSM Company Ltd | 33 Preah Sihanouk Blvd P.O. Box 2468 , Cambodia | CAMBODIA | | | |
| BJC HEALTH SYSTEM | 4353 CLAYTON AV , United States | UNITED STATES | BJC HealthCare | Healthcare, Pharmaceuticals, & Biotech | |
| USA TODAY | 7950 Jones Branch Drive , United States | UNITED STATES | Gannett Co. , Inc. | Media & Entertainment | |
| Circle Computer Resources, Inc. | 845 Capital Drive SW , United States | UNITED STATES | Circle Computer Resources Inc | | |
| Cleary, Gottlieb, Steen & Hamilton LLP | Wezembeekstraat 2, | BELGIUM | | | |
| Turner Broadcasting System, Inc. | One CNN Center 13N , United States | UNITED STATES | Turner Broadcasting System , Inc. | Media & Entertainment | |
| TCI LEASING-101129114824 | Hosting Center Address , | UNITED STATES | | | |
| HCR Manorcare | 333 North Summit st. , United States | UNITED STATES | HCR ManorCare | Healthcare, Pharmaceuticals, & Biotech | |
| SIRKit Ltd | 201 , 6766 75 St , Canada | CANADA | SIRKit Ltd | Software & Internet | |
| BankOnIT, L.L.C. | 8601 Commerce Park Drive , United States | UNITED STATES | BankOnIT L.L.C | Financial Services | |
| Refinitiv US LLC | REFINITIV, 3 TIMES SQUARE , United States | UNITED STATES | REFINITIV US LLC | | |
| CNSP | 1308 APACHE AVE , United States | UNITED STATES | CNSP Inc | Telecommunications | |
| Total | | | | | 11 |

Associated Press Outlets

Every PR Newswire U.S. wire newsline includes targeted distribution to the Associated Press, an essential global news network that delivers content to an extensive set of media platforms and formats. The list below represents the outlets you reach via this partnership.

| Outlet Name | City | State | Newsline | Туре | Audience |
|------------------------|---------------|-------|----------|------------|-------------------------------|
| C-SPAN | Washington | DC | US1 | Television | 86,200,000 Subscribers |
| Scribd, Inc. | San Francisco | CA | US1 | Aggregator | 43,531,670 Visitors per Month |
| FoxNews.com | New York | NY | US1 | Online | 32,516,438 Visitors per Month |
| CBS News Radio | New York | NY | US1 | Radio | 30,000,000 Broadcast Audience |
| New York Times Digital | New York | NY | US1 | Newspaper | 29,886,442 Visitors per Month |

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| Outlet Name | City | State | Newsline | Туре | Audience |
|--------------------------|------------------|-------|----------|----------------------|-------------------------------|
| Apple Inc. | Cupertino | CA | US1 | Organization/Company | 29,709,459 Visitors per month |
| CNBC.com | Englewood Cliffs | NJ | US1 | Online | 26,089,260 Visitors per Month |
| CBSnews.com | New York | NY | US1 | Online | 26,080,671 Visitors per Month |
| abcnews.com | New York | NY | US1 | Online | 24,167,779 Visitors per Month |
| U.S. News & World Report | Washington | DC | US1 | Magazine | 23,945,529 Visitors per Month |

Engagement

Overview

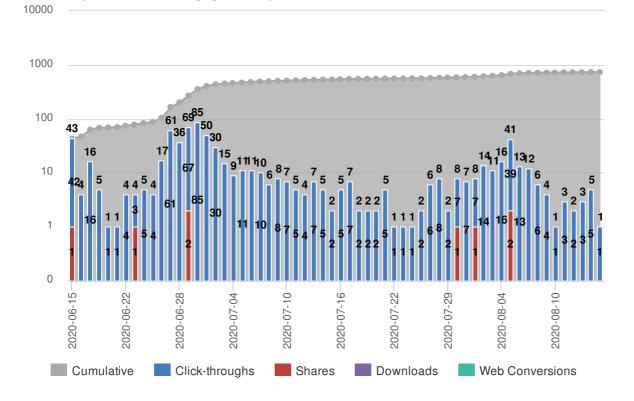
TOTAL ENGAGEMENT ACTIONS

744

| Click-throughs | 736 |
|----------------|-----|
| Shares | 8 |

Engagement Timeline

See when your audience engaged with your release.



Engagement Details

A break down of click-throughs, shares and other engagement actions.

Click-throughs

The number of times your release sent visitors to the pages you linked to

| URL | Click-throughs |
|--|----------------|
| http://www.IHGdatasecuritysettlement.com | 734 |
| Total | 736 |

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| URL | Click-throughs |
|---|----------------|
| http://www.ihgdatasecuritysettlement.com/ | 1 |
| https://gdpr.cision.com/ | 1 |
| Total | 736 |

Shares

A breakdown of the types of sharing your release generated.

| Type of share | Shares |
|---------------|--------|
| Print | 5 |
| Email | 3 |
| Total Shares | 8 |

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Exhibit G

IN RE: Orr, et al. v. InterContinental Hotels Group, PLC, et al. No. 17-cv-01622-MLB (N.D. Ga.) REQUESTS FOR EXCLUSION RECEIVED THROUGH AUGUST 19, 2020

- 1. David Kothman
- 2. David Adour
- 3. Guenter Pesch
- 4. Steve Braskie
- 5. Mark Brotman
- 6. Jonathan Northrup
- 7. Michelle Yarber
- 8. Joseph Ebel
- 9. Barbara Theofilis
- 10. Peter Tavares
- 11. Robert Davis
- 12. John Williamson Jr.
- 13. Frederick Stiles
- 14. David Sapp
- 15. Robert Callaway
- 16. Dennis Balling
- 17. Robert Cline
- 18. Daniel Kunz
- 19. Daniel Davis
- 20. Jeri Garreau
- 21. Richard Epstein
- 22. Valeriya Ignatova
- 23. Ryan Zierman
- 24. Richard Young
- 25. Thomas Radice
- 26. Jarret Lafleur
- 27. Joachim Schaefer