



Several recent cyber incidents reported in the national media have affected numerous large companies, including prominent technology and healthcare firms. The most recent software incident affected some airline, public service, and EMS systems.

Additionally, in the last year, several EMS and healthcare organizations have been the victim of cyber security incidents with the intent by the criminal actors to disable services, as well as infiltrate and steal private health information.

In late June of this year, Acadian's IT department observed unexpected activity within our network that disrupted the operability of certain computer systems. Upon discovering the activity, our team responded quickly and strategically to lockdown systems to prevent any further unauthorized activity and activated backup and redundancy systems to prevent disruption to patient care.

Because of the systems in place, the steps taken prior to this incident, and the immediate actions of our IT, Compliance, and Operational teams, Acadian was able to continue operations with no negative impact on patient care.

Upon further investigation, it appears that these threat actors were able to gain access to a secure server containing protected health information, as that term is defined under the Health Insurance Portability and Accountability Act (HIPAA).

These criminal actions are a part of a growing trend of data security incidents that have affected millions of victims nationwide, which are, unfortunately, becoming more frequent, more advanced, and more invasive.



To ensure this event is thoroughly reviewed and to assist with further response and preventative actions, Acadian hired third-party specialists to assist with our internal efforts.

Acadian is working quickly and diligently to identify and notify impacted individuals and will follow all other regulatory and notification requirements resulting from this incident.

We value our relationships and the trust you place in us to provide lifesaving care to the people in the communities you and we serve. We are thankful that these threat actors were not able to negatively impact our ability to respond to those in need of our services.

Upon notification, those individuals impacted will receive a designated number to call for any questions or concerns they may have.